

FAQ - UOB Preferred Platinum Card

All your queries and concern about our Preferred Platinum Card's requirement, condition of use, privileges and benefits answered here. For further enquiries, call the UOB Preferred Platinum at 603-2612 8080.

- 1. I am an existing UOB Platinum Cardmember. Do I need to apply for the Preferred Platinum Card?**
If you currently have any of these UOB Credit Cards (i.e. Generic Platinum, Privilege Banking Platinum, Midas Platinum and Co-Brand Platinum Card), your existing credit card is entitled to the privileges and benefits of the UOB Preferred Platinum Card. You do not have to apply for a new card to replace your existing card. Upon expiration of your current card, the Bank will issue the new Preferred Platinum Card to you.
- 2. I don't have a UOB Preferred Platinum Card. How do I apply for one?**
Thank you for choosing the Preferred Platinum Card. You could forward your application through these various channels:
 - Visit any of the UOB branches near you and apply through our friendly Customer Relationship Managers.
 - Call the UOB Preferred Platinum at 603-2612 8080
 - Email us at uob121@uob.com.my.
- 3. How could I be eligible for the application of the Preferred Platinum Card?**
You must be aged 21 years and above and have a minimum income of RM70,000 per annum. The minimum income for non-Malaysian application is RM120,000 per annum. Your application will be subjected to approval by the Bank.
- 4. How much is the annual fee for the Preferred Platinum Card?**
New Cardmembers will enjoy annual fee waiver for the first 2 years. Thereafter, the annual fee will be waived if each credit card account meets the minimum requirement of at least 1 transaction per month (12 transactions per annum), and total retail spending amount (single or cumulative transactions) of RM3,000 per annum. (Note: Annual fee for Preferred Platinum Card is RM388 per annum for single card (Visa or MasterCard) and RM498 per annum for dual card (both Visa & MasterCard)).
- 5. What happens after the 2 years annual fee waiver? Will I be charged annual fee on the 3rd year?**
Please refer to answer in Question (4) above.
- 6. How many supplementary accounts can I apply for?**
You can have as many supplementary accounts as you want but the combined limit assigned to the principal card will be shared among the principal and supplementary account(s).
- 7. How much is the annual fee for a Supplementary card?**
There is no annual fee but an administrative fee of RM30 per annum is chargeable on each supplementary account.