Company No. 199301017069 (271809K)

AND ITS SUBSIDIARY COMPANIES

(Incorporated in Malaysia)

UNAUDITED INTERIM FINANCIAL STATEMENTS 31 MARCH 2020

Domiciled in Malaysia Registered Office: Level 11, Menara UOB Jalan Raja Laut, 50350 Kuala Lumpur

(Incorporated in Malaysia)

CONDENSED INTERIM FINANCIAL STATEMENTS UNAUDITED STATEMENTS OF FINANCIAL POSITION AS AT 31 MARCH 2020

		Grou	ıp	Bai	nk
	Note	31-Mar-20 RM'000	31-Dec-19 RM'000	31-Mar-20 RM'000	31-Dec-19 RM'000
		11			11111000
ASSETS					
Cash and short-term funds	11	6,192,733	1,330,265	6,192,733	1,330,265
Deposits and placements with					
financial institutions	12	399,891	499,864	399,891	499,864
Securities purchased under					
resale agreements		4,026,753	3,568,380	4,026,753	3,568,380
Financial assets at fair value					
through profit or loss ("FVTPL")	13	3,219,678	4,206,956	3,219,678	4,206,956
Debt instruments at fair value					
through other comprehensive					
income ("FVOCI")	14	17,909,271	20,026,345	17,909,271	20,026,345
Equity instruments at fair value					
through other comprehensive			400.005		100.005
income ("FVOCI")	15	133,307	133,885	133,307	133,885
Debt Instruments at amortised cost		663,146	803,460	663,146	803,460
Loans, advances and financing	17	84,332,694	84,718,431	84,438,288	84,830,743
Derivative financial assets	18	1,071,401	435,026	1,071,401	435,026
Other assets	19	642,449	675,453	648,436	680,513
Statutory deposits with Bank		252 722	4 700 070	050 500	4 700 070
Negara Malaysia		658,706	1,722,676	658,706	1,722,676
Investment in subsidiaries		40.000	-	275,020	235,020
Investment in an associate		10,368	10,317	13,522	13,522
Property, plant and equipment		779,541	746,200	292,674	275,351
Right-of-use assets		17,459	20,771	52,913	60,834
Deferred tax assets TOTAL ASSETS	-	69,832 120,127,229	74,542 118,972,571	69,832 120,065,571	74,542 118,897,382
TOTAL ASSETS	-	120,121,229	110,972,371	120,003,371	110,097,302
LIABILITIES					
Deposits from customers	20	90,061,697	89,106,710	90,112,227	89,135,199
Deposits and placements of					
banks and other financial					
institutions	21	14,201,399	14,177,990	14,201,419	14,178,010
Obligations on securities sold under	r				
repurchase agreements		-	313,861	-	313,861
Bills and acceptances payable		178,568	239,535	178,568	239,535
Derivative financial liabilities	18	695,520	516,085	695,520	516,085
Other liabilities	22	1,945,700	1,971,122	1,948,505	1,973,265
Lease liabilities		16,544	19,523	45,730	58,006
Tax payable		117,601	85,864	117,468	85,425
Subordinated bonds	23	1,627,708	1,612,220	1,627,708	1,612,220
Deferred tax liabilities	_	19,609	19,609	<u>-</u> .	
TOTAL LIABILITIES	_	108,864,346	108,062,519	108,927,145	108,111,606

UNITED OVERSEAS BANK (MALAYSIA) BHD

(Incorporated in Malaysia)

CONDENSED INTERIM FINANCIAL STATEMENTS UNAUDITED STATEMENTS OF FINANCIAL POSITION (cont'd.) AS AT 31 MARCH 2020

		Gro	up	Bank		
		31-Mar-20	31-Dec-19	31-Mar-20	31-Dec-19	
1	Notes	RM'000	RM'000	RM'000	RM'000	
EQUITY ATTRIBUTABLE TO EQUITY HOLDERS OF THE BANK						
Share capital		792,555	792,555	792,555	792,555	
Reserves		10,470,328	10,117,497	10,345,871	9,993,221	
TOTAL EQUITY		11,262,883	10,910,052	11,138,426	10,785,776	
TOTAL LIABILITIES AND EQUIT	Y _	120,127,229	118,972,571	120,065,571	118,897,382	
COMMITMENTS AND CONTINGENCIES	33	111,959,936	103,186,530	111,624,488	102,834,131	

(Incorporated in Malaysia)

CONDENSED INTERIM FINANCIAL STATEMENTS UNAUDITED INCOME STATEMENTS FOR THE FINANCIAL PERIOD ENDED 31 MARCH 2020

		First Quarter Ended		Three Months Ended		
		31-Mar-20	31-Mar-19	31-Mar-20	31-Mar-19	
Group	Note	RM'000	RM'000	RM'000	RM'000	
Operating revenue	25	1,614,095	1,531,115	1,614,095	1,531,115	
Interest income	26	1,250,208	1,272,262	1,250,208	1,272,262	
Interest expense	27	(701,326)	(763,035)	(701,326)	(763,035)	
Net interest income	_	548,882	509,227	548,882	509,227	
Net income from Islamic						
Banking operations	36	18,086	8,819	18,086	8,819	
Other operating income	28	305,483	209,404	305,483	209,404	
Operating income	_	872,451	727,450	872,451	727,450	
Other operating expenses	29	(319,971)	(288,056)	(319,971)	(288,056)	
Operating profit before allowances	_	552,480	439,394	552,480	439,394	
for expected credit losses						
(Allowances for)/write-back of						
expected credit losses on:						
Loans, advances and financing	30	(97,594)	(18,507)	(97,594)	(18,507)	
Other financial assets	30	4,322	(8,423)	4,322	(8,423)	
Commitments and contingencies	30 _	(2,473)	35,072	(2,473)	35,072	
		456,735	447,536	456,735	447,536	
Share of net profit of an associate	_	51	58	51	58	
Profit before taxation	_	456,786	447,594	456,786	447,594	
Income tax expense	_	(110,859)	(109,025)	(110,859)	(109,025)	
Profit for the period attributable						
to equity holders of the Bank	-	345,927	338,569	345,927	338,569	
Basic/diluted earnings per share (ser	n)	73.6	72.0	73.6	72.0	
	-					

(Incorporated in Malaysia)

CONDENSED INTERIM FINANCIAL STATEMENTS UNAUDITED INCOME STATEMENTS (cont'd.) FOR THE FINANCIAL PERIOD ENDED 31 MARCH 2020

		First Quarter Ended		Three M Ende	
		31-Mar-20	31-Mar-19	31-Mar-20	31-Mar-19
Bank	Note	RM'000	RM'000	RM'000	RM'000
Operating revenue	25	1,615,281	1,532,579	1,615,281	1,532,579
Interest income	26	1,251,328	1,273,663	1,251,328	1,273,663
Interest expense	27	(701,799)	(763,612)	(701,799)	(763,612)
Net interest income	_	549,529	510,051	549,529	510,051
Net income from Islamic					
Banking operations	36	18,086	8,819	18,086	8,819
Other operating income	28	305,550	209,467	305,550	209,467
Operating income	_	873,165	728,337	873,165	728,337
Other operating expenses	29	(321,265)	(289,109)	(321,265)	(289,109)
Operating profit before allowances	_	551,900	439,228	551,900	439,228
for expected credit lossess					
(Allowances for)/write-back of					
expected credit losses on:					
Loans, advances and financing	30	(97,434)	(18,497)	(97,434)	(18,497)
Other financial assets	30	4,322	(8,423)	4,322	(8,423)
Commitments and contingencies	30 _	(2,473)	35,072	(2,473)	35,072
Profit before taxation		456,315	447,380	456,315	447,380
Income tax expense	_	(110,569)	(108,633)	(110,569)	(108,633)
Profit for the period attributable					
to equity holders of the Bank	_	345,746	338,747	345,746	338,747
Basic/diluted earnings per share (sen)	_	73.6	72.1	73.6	72.1

(Incorporated in Malaysia)

CONDENSED INTERIM FINANCIAL STATEMENTS UNAUDITED STATEMENTS OF COMPREHENSIVE INCOME FOR THE FINANCIAL PERIOD ENDED 31 MARCH 2020

	First Quarter Ended		Three Months Ended	
Group	31-Mar-20 RM'000	31-Mar-19 RM'000	31-Mar-20 RM'000	31-Mar-19 RM'000
Profit for the period	345,927	338,569	345,927	338,569
Other comprehensive income:				
Items that will be reclassified subsequently to income statements: Net fair value changes in debt instruments at fair value through				
other comprehensive income	9,662	70,554	9,662	70,554
Income tax effect	(2,319)	(16,933)	(2,319)	(16,933)
	7,343	53,621	7,343	53,621
Items that will not be reclassified subsequently to income statements: Net fair value changes in equity instruments at fair value through				
other comprehensive income	(578)	195	(578)	195
Income tax effect	`139 [°]	(47)	139	(47)
	(439)	148	(439)	148
Total other comprehensive income				_
for the period, net of tax	6,904	53,769	6,904	53,769
Total comprehensive income for the period attributable to equity holders	352,831	392,338	352,831	392,338
		332,330		332,330

(Incorporated in Malaysia)

CONDENSED INTERIM FINANCIAL STATEMENTS UNAUDITED STATEMENTS OF COMPREHENSIVE INCOME (cont'd.) FOR THE FINANCIAL PERIOD ENDED 31 MARCH 2020

	First Quarter Ended		Three Months Ended	
Bank	31-Mar-20 RM'000	31-Mar-19 RM'000	31-Mar-20 RM'000	31-Mar-19 RM'000
Profit for the period	345,746	338,747	345,746	338,747
Other comprehensive income:				
Items that will be reclassified subsequently to income statements: Net fair value changes in debt instruments at fair value through				
other comprehensive income	9,662	70,554	9,662	70,554
Income tax effect	(2,319)	(16,933)	(2,319)	(16,933)
	7,343	53,621	7,343	53,621
Items that will not be reclassified subsequently to income statements: Net fair value changes in equity instruments at fair value through				
other comprehensive income	(578)	195	(578)	195
Income tax effect	139	(47)	139	(47)
	(439)	148	(439)	148
Total other comprehensive income				
for the period, net of tax	6,904	53,769	6,904	53,769
Total comprehensive income for the period attributable to equity holders	352,650	392,516	352,650	392,516
Holders	332,030	332,310	332,030	332,310

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CONDENSED INTERIM FINANCIAL STATEMENTS UNAUDITED STATEMENTS OF CHANGES IN EQUITY FOR THE FINANCIAL PERIOD ENDED 31 MARCH 2020

GROUP	◆ Non-distributable Fair value through other			Distributable	
	Share	co Revaluation	mprehensive income	Retained	
	capital	reserves	reserve	profits	Total
2020	RM'000	RM'000	RM'000	RM'000	RM'000
Balance as at 1 January 2020	792,555	184,130	169,736	9,763,631	10,910,052
Profit for the period	-	-	-	345,927	345,927
Other comprehensive income for the period	-	-	6,904	-	6,904
Total comprehensive income for the period	-	=	6,904	345,927	352,831
Balance as at 31 March 2020	792,555	184,130	176,640	10,109,558	11,262,883

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CONDENSED INTERIM FINANCIAL STATEMENTS UNAUDITED STATEMENTS OF CHANGES IN EQUITY (cont'd.) FOR THE FINANCIAL PERIOD ENDED 31 MARCH 2020

	•	—— Non-distribut	able →	Distributable	
GROUP (cont'd.)			Fair value		
		t	hrough other		
		COI	mprehensive		
	Share	Revaluation	income	Retained	
	capital	reserves	reserve	profits	Total
2019	RM'000	RM'000	RM'000	RM'000	RM'000
Balance as at 1 January 2019	792,555	190,019	92,712	9,035,171	10,110,457
Profit for the period	-	-	-	338,569	338,569
Other comprehensive income for the period	ı	-	53,769	-	53,769
Total comprehensive income for the period	-	-	53,769	338,569	392,338
Balance as at 31 March 2019	792,555	190,019	146,481	9,373,740	10,502,795

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CONDENSED INTERIM FINANCIAL STATEMENTS UNAUDITED STATEMENTS OF CHANGES IN EQUITY FOR THE FINANCIAL PERIOD ENDED 31 MARCH 2020

	No	on-distributable	Distributable	
BANK		Fair value		
		through other		
	(comprehensive		
	Share	income	Retained	
	capital	reserve	profits	Total
2020	RM'000	RM'000	RM'000	RM'000
Balance as at 1 January 2020	792,555	162,834	9,830,387	10,785,776
Profit for the period	-	-	345,746	345,746
Other comprehensive income for the period	-	6,904	-	6,904
Total comprehensive income for the period	-	6,904	345,746	352,650
Balance as at 31 March 2020	792,555	169,738	10,176,133	11,138,426

UNITED OVERSEAS BANK (MALAYSIA) BHD

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CONDENSED INTERIM FINANCIAL STATEMENTS UNAUDITED STATEMENTS OF CHANGES IN EQUITY (cont'd.) FOR THE FINANCIAL PERIOD ENDED 31 MARCH 2020

	Nor	n-distributable	Distributable	
BANK (cont'd.)	Fair value			
		through other		
	Co	omprehensive		
	Share	income	Retained	
	capital	reserve	profits	Total
2019	RM'000	RM'000	RM'000	RM'000
Balance as at 1 January 2019	792,555	85,810	9,111,054	9,989,419
Profit for the period	-	-	338,747	338,747
Other comprehensive income for the period	-	53,769	-	53,769
Total comprehensive income for the period	-	53,769	338,747	392,516
Balance as at 31 March 2019	792,555	139,579	9,449,801	10,381,935

(Incorporated in Malaysia)

CONDENSED INTERIM FINANCIAL STATEMENTS UNAUDITED STATEMENTS OF CASH FLOWS FOR THE FINANCIAL PERIOD ENDED 31 MARCH 2020

	Grou	ıp	Bank		
	31-Mar-20 RM'000	31-Mar-19 RM'000	31-Mar-20 RM'000	31-Mar-19 RM'000	
Profit before taxation	456,786	447,594	456,315	447,380	
Adjustments for non-operating and non-cash items Operating profit before working capital changes	(51,496) 405,290	(59,506) 388,088	(23,202) 433,113	(36,951) 410,429	
Changes in working capital: Net changes in operating assets Net changes in operating liabilities Tax expense paid	1,347,576 787,214 (76,591)	722,010 (3,733,042) (109,926)	1,326,787 800,621 (75,996)	661,410 (3,700,046) (108,906)	
Net cash generated from/(used in) operating activities Net cash generated from investing activities Net cash generated from financing activities Net increase/(decrease) in cash and cash equivalents	2,463,489 2,283,518	(2,732,870)	2,484,525 2,262,482	(2,737,113)	
	15,488 4,762,495	2,640 (1,701,089)	15,488 4,762,495	2,641 (1,701,089)	
Cash and cash equivalents at beginning of the period Cash and cash equivalents at end of the period	1,830,129 6,592,624	4,724,715 3,023,626	1,830,129 6,592,624	4,724,715	
Analysis of cash and cash equivalents Cash and short-term funds Deposits and placements with	6,192,733	3,023,626	6,192,733	3,023,626	
financial institutions	399,891 6,592,624	3,023,626	399,891 6,592,624	3,023,626	

UNITED OVERSEAS BANK (MALAYSIA) BHD

(Incorporated in Malaysia)

EXPLANATORY NOTES

1. BASIS OF PREPARATION

The unaudited condensed interim financial statements have been prepared in accordance with MFRS 134: Interim Financial Reporting issued by the Malaysian Accounting Standards Board ("MASB").

The unaudited condensed interim financial statements should be read in conjunction with the audited annual financial statements of the Group and of the Bank for the financial year ended 31 December 2019. The explanatory notes attached to the unaudited condensed interim financial statements provide an explanation of events and transactions that are significant to an understanding of the changes in the financial positions and performance of the Group and of the Bank since the financial year ended 31 December 2019.

The significant accounting policies and methods of computation applied in the unaudited condensed interim financial statements are consistent with those adopted in the most recent audited annual financial statements for the financial year ended 31 December 2019, except for the adoption of the following MFRS, Amendments to MFRSs, Annual Impovements to MFRSs and IC Interpretation, which are only applicable for financial periods beginning on or after 1 January 2020:

Amendments to MFRS 3 Definition of a Business
Amendments to MFRS 101 and MFRS 108 Definition of Material
Amendments to MFRS 9 and MFRS 139 and MFRS 7 Interest Rate Benchmark Reform
The Conceptual Framework for Financial Reporting

Effective for financial periods beginning on or after 1 January 2021

MFRS 17 Insurance Contracts

Effective for financial periods to be determined by the MASB

Amendments to MFRS 10 and MFRS 128 Sale or Contribution of Assets between an Investor and its Associate or Joint Venture.

The Group and the Bank plan to adopt the above pronouncements when they become effective in the respective financial periods. The initial application of the abovementioned pronouncements is not expected to have any significant impact to the financial statements of the Group and of the Bank.

2. AUDITORS' REPORT ON PRECEDING ANNUAL FINANCIAL STATEMENTS

The auditors' report on the audited annual financial statements for the financial year ended 31 December 2019 was not subject to any qualification.

3. COMMENTS ABOUT SEASONAL OR CYCLICAL FACTORS

The business operations of the Group and of the Bank were not materially affected by any seasonal or cyclical factors.

4. UNUSUAL ITEMS DUE TO THEIR NATURE, SIZE OR INCIDENCE

There were no unusual items affecting assets, liabilities, equity, net income, or cash flows of the Group and of the Bank for the financial period ended 31 March 2020.

UNITED OVERSEAS BANK (MALAYSIA) BHD

(Incorporated in Malaysia)

EXPLANATORY NOTES

5. CHANGES IN ESTIMATES

There were no significant changes in estimates of amounts reported in prior financial year that have a material effect on the financial results and position of the Group and of the Bank for the financial period ended 31 March 2020

6. DEBT AND EQUITY SECURITIES

There were no issuances of shares, share buy-backs and repayment of debt and equity securities by the Group and the Bank during the financial period ended 31 March 2020.

7. VALUATION OF PROPERTY, PLANT AND EQUIPMENT

Property, plant and equipment are stated at cost/valuation less accumulated depreciation and accumulated impairment losses. There was no change in the valuation of property, plant and equipment that was brought forward from the previous audited financial statements for the financial year ended 31 December 2019.

8. DIVIDENDS

There were no dividend paid for the financial period ended 31 March 2020.

9. SIGNIFICANT EVENTS SUBSEQUENT TO THE REPORTING DATE

There were no material events subsequent to the end of the reporting date that require disclosure or adjustments to the unaudited condensed interim financial statements.

10. CHANGES IN THE COMPOSITION OF THE GROUP

There were no changes in the composition of the Group for the financial period ended 31 March 2020.

(Incorporated in Malaysia)

EXPLANATORY NOTES

11. CASH AND SHORT-TERM FUNDS

	Group and	Bank
	31-Mar-20 RM'000	31-Dec-19 RM'000
Cash and balances with banks and other		
financial institutions	631,521	812,456
Money at call and deposit placements		
maturing within one month	5,593,552	554,264
	6,225,073	1,366,720
Less: Allowances for ECL	(32,340)	(36,455)
	6,192,733	1,330,265
12. DEPOSITS AND PLACEMENTS WITH FINANCIAL INSTITUTIONS		
	Group and	Bank
	31-Mar-20	31-Dec-19
	RM'000	RM'000
Licensed banks	400,000	500,000
Less: Allowances for ECL	(109)	(136)
	399,891	499,864
13. FINANCIAL ASSETS AT FAIR VALUE THROUGH PROFIT OR LOSS ("FVTPL")		
	Group and	Bank
	31-Mar-20	31-Dec-19
	RM'000	RM'000
Money market instruments		
Bank Negara Malaysia bills	590,974	1,094,279
Malaysian Government treasury bills	49,732	99,162
Malaysian Government securities	651,634	803,263
Negotiable instruments of deposits	900,225	1,349,708
	2,192,565	3,346,412
Unquoted securities in Malaysia		
Cagamas bonds	160,427	235,551
Private debt securities	866,686	624,993
	1,027,113	860,544
	3,219,678	4,206,956

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EXPLANATORY NOTES

14. DEBT INSTRUMENTS AT FAIR VALUE THROUGH OTHER COMPREHENSIVE INCOME ("FVOCI")

	Group and Bank		
	31-Mar-20		
	RM'000	RM'000	
Money market instruments			
Bank Negara Malaysia bills	598,832	298,485	
Malaysian Government securities	10,187,597	10,795,149	
Negotiable instruments of deposits	4,000,417	6,109,376	
	14,786,846	17,203,010	
Unquoted securities in Malaysia			
Cagamas bonds	1,522,329	1,662,888	
Private debt securities	1,600,096	1,160,447	
	3,122,425	2,823,335	
Total debt instruments at FVOCI	17,909,271	20,026,345	

15. EQUITY INSTRUMENTS AT FAIR VALUE THROUGH OTHER COMPREHENSIVE INCOME ("FVOCI")

	Group and Bank	
	31-Mar-20	31-Dec-19
	RM'000	RM'000
Quoted securities		
Shares of corporations in Malaysia	1,498	2,076
Unquoted securities		
Shares of corporations in Malaysia	131,809	131,809
	133,307	133,885

16. DEBT INSTRUMENTS AT AMORTISED COST ("AC")

	Group and Bank		
	31-Mar-20		
	RM'000	RM'000	
Private debt securities of companies incorporated			
In Malaysia			
Unquoted corporate bonds	670,425	811,000	
Less: Allowances for ECL	(7,279)	(7,540)	
	663,146	803,460	

(Incorporated in Malaysia)

EXPLANATORY NOTES

17. LOANS, ADVANCES AND FINANCING

	Group)	Banl	(
	31-Mar-20	31-Dec-19	31-Mar-20	31-Dec-19
	RM'000	RM'000	RM'000	RM'000
Overdrafts	3,241,649	3,128,424	3,241,649	3,128,424
Term loans/financing and revolving credits				
- Housing loans/financing	32,395,475	32,518,470	32,395,475	32,518,470
 Syndicated term loans/financing 	951,583	933,736	951,583	933,736
- Other term loans/financing	37,580,060	36,690,664	37,686,822	36,804,304
Credit card receivables	2,769,664	2,930,443	2,769,664	2,930,443
Bills receivables	328,075	1,337,074	328,075	1,337,074
Trust receipts	3,342,793	2,982,465	3,342,793	2,982,465
Claims on customers under				
acceptance credits	5,491,572	5,877,468	5,491,572	5,877,468
Staff loans	38,235	37,750	38,235	37,750
Others	8,428	18,640	8,428	18,640
	86,147,534	86,455,134	86,254,296	86,568,774
Unearned interest/income	(208,005)	(213,946)	(208,005)	(213,946)
Gross loans, advances and				
financing	85,939,529	86,241,188	86,046,291	86,354,828
Allowances for impairment on loans				
advances and financing				
-Stage 1- 12 month ECL	(896,924)	(869,349)	(898,092)	(870,677)
-Stage 2- Lifetime ECL non				
credit-impaired	(394,666)	(367,276)	(394,666)	(367,276)
-Stage 3- Lifetime ECL				
credit-impaired	(315,245)	(286,132)	(315,245)	(286,132)
Net loans, advances and				
financing	84,332,694	84,718,431	84,438,288	84,830,743

(i) Gross loans, advances and financing by maturity structure:

	Group		Bank	
	31-Mar-20	31-Dec-19	31-Mar-20	31-Dec-19
	RM'000	RM'000	RM'000	RM'000
Maturing within one year	24,241,319	25,079,072	24,241,319	25,079,072
One year to three years	5,198,648	4,732,853	5,305,410	4,846,493
Three years to five years	6,014,913	5,978,947	6,014,913	5,978,947
Over five years	50,484,649	50,450,316	50,484,649	50,450,316
	85,939,529	86,241,188	86,046,291	86,354,828

(Incorporated in Malaysia)

EXPLANATORY NOTES

17. LOANS, ADVANCES AND FINANCING (cont'd.)

(ii) Gross loans, advances and financing by type of customers:

	Group		Banl	k
	31-Mar-20	31-Dec-19	31-Mar-20	31-Dec-19
	RM'000	RM'000	RM'000	RM'000
Domestic non-banking				
financial institutions				
- Stockbroking companies	16,228	31,643	16,228	31,643
- Others	1,739,989	1,334,225	1,739,989	1,334,225
Domestic business enterprises				
- Small medium enterprises	19,945,628	18,194,120	19,945,628	18,194,120
- Others	15,859,517	17,159,632	15,966,279	17,273,272
Individuals	42,463,834	42,513,659	42,463,834	42,513,659
Foreign entities	5,914,333	7,007,909	5,914,333	7,007,909
- -	85,939,529	86,241,188	86,046,291	86,354,828

(iii) Gross loans, advances and financing by interest/profit rate sensitivity:

	Group		Banl	k
	31-Mar-20	31-Dec-19	31-Mar-20	31-Dec-19
	RM'000	RM'000	RM'000	RM'000
Fixed rate				
- Housing loans/financing	37,432	36,953	37,432	36,953
- Other fixed rate loans				
/financing	10,708,024	10,668,457	10,708,024	10,668,457
Variable rate				
- Base rate/base lending				
/financing rate-plus	54,407,677	54,240,190	54,407,677	54,240,190
- Cost-plus	20,433,400	20,905,641	20,540,162	21,019,281
- Other variable rates	352,996	389,947	352,996	389,947
	85,939,529	86,241,188	86,046,291	86,354,828

(Incorporated in Malaysia)

EXPLANATORY NOTES

17. LOANS, ADVANCES AND FINANCING (cont'd.)

(iv) Gross loans, advances and financing by economic sector:

	Group		Bank	
	31-Mar-20	31-Dec-19	31-Mar-20	31-Dec-19
	RM'000	RM'000	RM'000	RM'000
Agriculture, hunting, forestry				
and fishing	1,720,470	1,489,590	1,720,470	1,489,590
Mining and quarrying	291,438	1,220,610	291,438	1,220,610
Manufacturing	7,194,633	7,124,817	7,194,633	7,124,817
Electricity, gas and water	325,228	239,591	325,228	239,591
Construction	6,904,677	7,047,184	6,904,677	7,047,184
Wholesale, retail trade,				
restaurants and hotels	11,487,532	11,340,909	11,487,532	11,340,909
Transport, storage and				
communication	2,399,023	2,001,989	2,399,023	2,001,989
Finance, insurance and				
business services	3,835,434	3,964,590	3,835,434	3,964,590
Real estate	4,002,652	3,902,845	4,109,414	4,016,485
Community, social and				
personal services	190,956	182,197	190,956	182,197
Households				
- purchase of residential				
properties	33,243,164	33,136,223	33,243,164	33,136,223
- purchase of non				
residential properties	8,715,342	8,799,090	8,715,342	8,799,090
- others	5,628,980	5,791,553	5,628,980	5,791,553
	85,939,529	86,241,188	86,046,291	86,354,828

(Incorporated in Malaysia)

EXPLANATORY NOTES

17. LOANS, ADVANCES AND FINANCING (cont'd.)

(v) Movements in impaired loans, advances and financing are as follows:

	Group and Bank	
	31-Mar-20	31-Dec-19
	RM'000	RM'000
As at 1 January	1,560,810	1,433,152
Classified as impaired during the financial period/year	246,429	805,831
Amount recovered	(88,542)	(278,122)
Reclassified as non-impaired	(64,228)	(240,558)
Amount written off	(31,545)	(159,493)
As at 31 March/31 December	1,622,924	1,560,810
Less: Stage 3-Lifetime ECL credit-impaired	(315,245)	(286,132)
Net impaired loans, advances and financing	1,307,679	1,274,678
Ratio of net impaired loans, advances and financing to gross loans, advances and financing less allowances for ECL on		
credit-impaired provisions	1.5%	1.5%

(vi) Credit-impaired loans, advances and financing analysed by economic sectors are as follows:

	Group and Bank	
	31-Mar-20	31-Dec-19
	RM'000	RM'000
Agriculture, hunting, forestry and fishing	948	1,109
Mining and quarrying	824	978
Manufacturing	179,455	177,841
Construction	168,264	201,291
Wholesale, retail trade, restaurants and hotels	172,682	176,440
Transport, storage and communication	109,801	101,214
Finance, insurance and business services	18,574	19,803
Real estate	196,359	203,346
Community, social and personal services	256	213
Households		
- purchase of residential properties	560,532	497,044
- purchase of non-residential properties	106,478	82,771
- others	108,751	98,760
	1,622,924	1,560,810

(vii) Credit-impaired loans, advances and financing analysed by geographical distribution are as follows:

	Group a	Group and Bank	
	31-Mar-20 RM'000	31-Dec-19 RM'000	
n Malaysia	1,622,924	1,560,810	

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EXPLANATORY NOTES

18. DERIVATIVE FINANCIAL ASSETS/(LIABILITIES)

Financial derivatives are instruments whose values change in response to the change in one or more "underlying", such as foreign exchange rate, security price and credit index. They include forwards, swaps, futures, options and credit derivatives. In the normal course of business, the Group and the Bank customise derivatives to meet specific needs of their customers. The Group and the Bank also transact in these derivatives for proprietary trading purposes as well as to manage its assets/liabilities and structural positions. While the Group and the Bank also enter into other foreign exchange forward contracts with the intention to reduce the foreign exchange risk of expected sales and purchases for customers, these other contracts are not designated as hedge relationships and are measured at fair value through profit or loss.

The fair values of the derivatives are as follows:

	Group and Bank			
As at 31 March 2020	Contract or underlying principal amount RM'000	Positive fair value RM'000	Negative fair value RM'000	
As at 31 Mai Cil 2020				
Foreign exchange contracts				
- forwards	8,211,849	188,701	53,247	
- swaps	17,809,233	361,142	224,630	
- options	2,822,202	33,339	22,357	
Interest rate related contracts				
- swaps	31,855,316	460,450	374,650	
- futures	-	-	-	
- options	180,000	3,168	379	
Equity related contracts				
- swaps	6,450	6,488	6,488	
- options	303,581	8,972	8,980	
Commodity related contracts				
- swaps	254,511	8,197	4,573	
- futures	29,751	765	216	
- options	84,760	179	-	
	<u> </u>	1,071,401	695,520	

(Incorporated in Malaysia)

EXPLANATORY NOTES

18. DERIVATIVES FINANCIAL ASSETS/(LIABILITIES) (cont'd.)

	G	roup and Bank		
	Contract or underlying	Positive	Nagativa	
	principal amount	fair value	Negative fair value	
	RM'000	RM'000	RM'000	
As at 31 December 2019				
Foreign exchange contracts				
- forwards	7,520,142	54,929	73,643	
- swaps	15,828,214	85,128	220,370	
- options	2,545,180	13,928	6,357	
Interest rate related contracts				
- swaps	26,522,377	222,477	144,710	
- options	180,000	3,552	671	
Equity related contracts				
- swaps	66,493	2,149	2,149	
- options	386,077	8,564	8,609	
Commodity related contracts				
- swaps	412,120	34,866	55,387	
- futures	44,579	5,643	854	
- options	105,794	3,790	3,335	
		435,026	516,085	
		· · · · · · · · · · · · · · · · · · ·	·	

The table above analyses the principal amounts and the positive and negative fair values of the Group's and the Bank's financial derivatives. The notional amounts of these instruments indicate the value of transactions outstanding at the reporting date for both trading and hedging instruments. They do not necessarily indicate the amount of future cash flows or the fair value of the derivatives and therefore, do not represent total amount of risk. The positive and negative fair values represent the favourable and unfavourable fair values respectively of hedging and trading derivatives as a result of fluctuations in the value of the underlying relative to their contractual terms as at reporting date.

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EXPLANATORY NOTES

19. OTHER ASSETS

	Group		Bank	
	31-Mar-20 31-Dec-19		31-Mar-20	31-Dec-19
	RM'000	RM'000	RM'000	RM'000
Other receivables, deposits and				
prepayments	217,884	251,393	223,724	256,307
Accrued interest/income receivable	202,933	216,811	202,933	216,811
Amount due from subsidiaries	-	-	147	146
Precious metal accounts	223,586	209,442	223,586	209,442
Less: Allowances for ECL	(1,954)	(2,193)	(1,954)	(2,193)
	642,449	675,453	648,436	680,513

20. DEPOSITS FROM CUSTOMERS

	Group)	Banl	•
	31-Mar-20	31-Dec-19	31-Mar-20	31-Dec-19
	RM'000	RM'000	RM'000	RM'000
Demand deposits	22,650,215	22,242,524	22,700,745	22,271,013
Savings deposits	4,476,660	4,237,973	4,476,660	4,237,973
Fixed deposits	61,147,757	61,564,118	61,147,757	61,564,118
Others	1,787,065	1,062,095	1,787,065	1,062,095
	90,061,697	89,106,710	90,112,227	89,135,199

(i) The maturity structure of fixed deposits is as follows:

	Group		Banl	ank	
	31-Mar-20 31-Dec-19		31-Mar-20	31-Dec-19	
	RM'000	RM'000	RM'000	RM'000	
Due within six months	40,061,243	39,164,050	40,061,243	39,164,050	
Six months to one year	20,796,455	22,069,344	20,796,455	22,069,344	
One year to three years	117,911	137,679	117,911	137,679	
Three years to five years	172,148	193,045	172,148	193,045	
	61,147,757	61,564,118	61,147,757	61,564,118	

(Incorporated in Malaysia)

EXPLANATORY NOTES

20. DEPOSITS FROM CUSTOMERS (cont'd.)

(ii) The deposits are sourced from the following customers:

	Group)	Banl	k	
	31-Mar-20	31-Mar-20 31-Dec-19		31-Dec-19	
	RM'000	RM'000	RM'000	RM'000	
Business enterprises					
- Subsidiaries	-	-	50,530	28,489	
- Related companies	905	4,433	905	4,433	
- Others	36,334,689	36,320,318	36,334,689	36,320,318	
Individuals	51,684,253	50,828,519	51,684,253	50,828,519	
Others	2,041,850	1,953,440	2,041,850	1,953,440	
	90,061,697	89,106,710	90,112,227	89,135,199	

21. DEPOSITS AND PLACEMENTS OF BANKS AND OTHER FINANCIAL INSTITUTIONS

	Group		Bank	n k	
	31-Mar-20 31-Dec-19		31-Mar-20	31-Dec-19	
	RM'000	RM'000	RM'000	RM'000	
Licensed banks in Malaysia	1,310,416	2,179,238	1,310,416	2,179,238	
Bank Negara Malaysia	631,531	986,627	631,531	986,627	
Other financial institutions	12,259,452	11,012,125	12,259,472	11,012,145	
	14,201,399	14,177,990	14,201,419	14,178,010	

22. OTHER LIABILITIES

	Group		Bank	ık	
	31-Mar-20	31-Dec-19	31-Mar-20	31-Dec-19	
	RM'000	RM'000	RM'000	RM'000	
Allowances for ECL on					
commitments and contingencies	113,205	110,732	113,205	110,732	
Accrued interest payable	404,687	485,550	404,687	485,550	
Accruals and provisions for					
operational expenses	78,892	176,298	77,767	174,621	
Other payables and accruals	1,234,136	1,073,466	1,238,066	1,077,286	
Deferred income	114,780	125,076	114,780	125,076	
_	1,945,700	1,971,122	1,948,505	1,973,265	

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EXPLANATORY NOTES

23. SUBORDINATED BONDS

	Group and Bank		
	31-Mar-20	31-Dec-19	
	RM'000	RM'000	
At amortised cost			
RM1 billion subordinated bond 2015/2025, at par (Note (a))	1,000,961	1,001,694	
RM600 million subordinated bond 2018/2028, at par (Note (b))	626,747	610,526	
	1,627,708	1,612,220	
Accumulated fair value hedge loss (Note (c))	(27,708)	(12,220)	

(a) On 8 May 2015, the Bank issued RM1 billion Basel III compliant Tier 2 subordinated bonds (10 years maturity, non-callable 5 years) ("the Bond 1").

The Bond 1 bears interest at the rate of 4.65% per annum. The coupon rate herein is applicable throughout the tenure of the subordinated bonds.

The Bond 1 may be redeemed at par at the option of the Bank, in part or in whole, on 8 May 2020 or at any interest payment date thereafter.

The interest is payable semi-annually in arrears on 8 May and 8 November each year commencing 9 November 2015.

The Bond 1 has been rated AA1 by Rating Agency Malaysia Bhd and it qualifies as Tier 2 capital for the purpose of determining the Bank's capital adequacy ratio.

(b) On 25 July 2018, the Bank issued RM600 million Basel III compliant Tier 2 subordinated bonds (10 years maturity, non-callable 5 years) ("the Bond 2").

The Bond 2 bears interest at the rate of 4.80% per annum. The coupon rate herein is applicable throughout the tenure of the subordinated bonds.

The Bond 2 may be redeemed at par at the option of the Bank, in part or in whole, on 25 July 2023 or at any interest payment date thereafter.

The interest is payable semi-annually in arrears on 25 January and 25 July each year commencing 25 January 2019.

The Bond 2 has been rated AA1 by Rating Agency Malaysia Bhd and it qualifies as Tier 2 capital for the purpose of determining the Bank's capital adequacy ratio.

(c) Fair value hedge

The Bank uses fair value hedge to protect changes in fair value of the Bond 1 and Bond 2. The Bank primarily uses interest rate swap as hedge of interest rate risk.

As at 31 March 2020, the Bank had an interest rate swap agreement in place with notional amount of RM500 million (31 December 2019: RM500 million) for Bond 1 and RM600 million (31 December 2019: RM600 million) for Bond 2.

For Bond 1, the Bank receives a fixed interest rate of 4.65% per annum and pays variable interests rate of 6-month KLIBOR plus 0.590% to 0.725% on the notional amount.

For Bond 2, the Bank receives a fixed interest rate of 3.835% per annum and pays variable interests rate of 3-month KLIBOR on the notional amount.

The swap is being used to hedge exposure to changes in fair value of fixed rate of both bonds, which have a fixed rate.

The movements in fair value of the interest rate swap of unrealised loss of RM15,488,000 (31 December 2019: RM10,138,000 unrealised loss) are recognised in trading and investment income during the period. There is no ineffectiveness recognised for this hedge.

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EXPLANATORY NOTES

24 Movements in allowances for ECL

(a) Other financial assets:

Cash and short-term funds, Debt instruments at FVOCI, Debt instruments at AC and Other assets

	Stage 1	Stage 2	Stage 3	
		Lifetime ECL	_	
		non credit-	Lifetime ECL	
	12-month ECL	impaired	credit-impaired	Total ECL
Group and Bank	RM'000	RM'000	RM'000	RM'000
As at 1 January 2020	54,397	550	39,960	94,907
Movements with profit or loss impact:				
New/additional during the period	9,837	20	-	9,857
Maturity/settlement/reduction during the period	(14,106)	(73)	-	(14,179)
As at 31 March 2020	50,128	497	39,960	90,585
As at 1 January 2019	42,080	574	39,960	82,614
Movements with profit or loss impact:				-
New/additional during the year	232,720	208	-	232,928
Maturity/settlement/reduction during the year	(220,412)	(232)	-	(220,644)
Other movement	9	-	-	9
As at 31 December 2019	54,397	550	39,960	94,907

(Incorporated in Malaysia)

EXPLANATORY NOTES

24 Movements in allowances for ECL (cont'd.)

(b) Commitments and contigencies

	Stage 1	Stage 2	Stage 3	
		Lifetime ECL		
		non credit-	Lifetime ECL	
	12-month ECL	impaired	credit-impaired	Total ECL
Group and Bank	RM'000	RM'000	RM'000	RM'000
As at 1 January 2020	78,450	18,299	13,983	110,732
Movements with profit or loss impact:				
Transferred to Stage 1	3,671	(4,867)	-	(1,196)
Transferred to Stage 2	(2,160)	7,826	736	6,402
Transferred to Stage 3	(8)	(8)		(16)
New/additional during the period	28,021	4,291	6,660	38,972
Maturity/settlement/reduction during the period	(35,682)	(5,172)	(835)	(41,689)
As at 31 March 2020	72,292	20,369	20,544	113,205
As at 1 January 2019	101,107	31,860	15,562	148,529
Movements with profit or loss impact:				
Transferred to Stage 1	32,690	(41,598)	(75)	(8,983)
Transferred to Stage 2	(26,688)	41,824	-	15,136
Transferred to Stage 3	(1)	(231)	993	761
New/additional during the year	158,929	16,766	144	175,839
Maturity/settlement/reduction during the year	(187,393)	(30,273)	(2,640)	(220,306)
Exchanges differences	(194)	(40)	(1)	(235)
Other movement		(9)	-	(9)
As at 31 December 2019	78,450	18,299	13,983	110,732

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EXPLANATORY NOTES

24 Movements in allowances for ECL (cont'd.)

(c) Loans, advances and financing

	Stage 1	Stage 2	Stage 3	
		Lifetime ECL		
		non credit-	Lifetime ECL	
	12-month ECL	impaired	credit-impaired	Total ECL
Group	RM'000	RM'000	RM'000	RM'000
As at 1 January 2020	869,349	367,276	286,132	1,522,757
Movements with profit or loss impact:				
Transferred to Stage 1	14,034	(29,380)	(2,061)	(17,407)
Transferred to Stage 2	(13,617)	62,730	(4,274)	44,839
Transferred to Stage 3	(59)	(11,912)	38,262	26,291
New/additional during the period	106,004	40,672	44,336	191,012
Maturity/settlement/reduction during the period	(78,787)	(34,720)	(19,073)	(132,580)
Reclassification	-	_	-	-
Movements without profit or loss impact:				
Amounts written off	-	-	(26,000)	(26,000)
Other movements	-	_	(2,077)	(2,077)
As at 31 March 2020	896,924	394,666	315,245	1,606,835
As at 1 January 2019	797,395	362,169	212,674	1,372,238
Movements with profit or loss impact:				
Transferred to Stage 1	43,278	(136,731)	(7,005)	(100,458)
Transferred to Stage 2	(62,901)	235,776	(14,701)	158,174
Transferred to Stage 3	(583)	(53,267)	177,925	124,075
New/additional during the year	370,574	62,989	168,365	601,928
Maturity/settlement/reduction during the year	(277,976)	(103,645)	(100,221)	(481,842)
Exchanges differences	(438)	(15)	-	(453)
Movements without profit or loss impact:				
Amounts written off	-	-	(145,329)	(145,329)
Other movements	<u> </u>		(5,576)	(5,576)
As at 31 December 2019	869,349	367,276	286,132	1,522,757

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EXPLANATORY NOTES

24 Movements in allowances for ECL (cont'd.)

(c) Loans, advances and financing (cont'd')

	Stage 1	Stage 2	Stage 3	
		Lifetime ECL		
		non credit-	Lifetime ECL	
	12-month ECL	impaired	credit-impaired	Total ECL
Bank	RM'000	RM'000	RM'000	RM'000
As at 1 January 2020	870,677	367,276	286,132	1,524,085
Movements with profit or loss impact:				
Transferred to Stage 1	14,034	(29,380)	(2,061)	(17,407)
Transferred to Stage 2	(13,617)	62,730	(4,274)	44,839
Transferred to Stage 3	(59)	(11,912)	38,262	26,291
New/additional during the period	105,844	40,672	44,336	190,852
Maturity/settlement/reduction during the period	(78,787)	(34,720)	(19,073)	(132,580)
Reclassification	-	-	-	-
Movements without profit or loss impact:				
Amounts written off	-	-	(26,000)	(26,000)
Other movements	-	-	(2,077)	(2,077)
As at 31 March 2020	898,092	394,666	315,245	1,608,003
As at 1 January 2019	798,668	362,169	212,674	1,373,511
Movements with profit or loss impact:	. 55,555	302,133	_ : _ ; • : :	.,0.0,0
Transferred to Stage 1	43,278	(136,731)	(7,005)	(100,458)
Transferred to Stage 2	(62,901)	235,776	(14,701)	158,174
Transferred to Stage 3	(583)	(53,267)	177,925	124,075
New/additional during the year	370,086	62,989	168,365	601,440
Maturity/settlement/reduction during the year	(277,433)	(103,645)	(100,221)	(481,299)
Exchanges differences	(438)	(15)	-	(453)
Movements without profit or loss impact:	, ,	, ,		, ,
Amounts written off	-	-	(145,329)	(145,329)
Other movements			(5,576)	(5,576)
As at 31 December 2019	870,677	367,276	286,132	1,524,085

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EXPLANATORY NOTES

25. OPERATING REVENUE

Operating revenue of the Group and the Bank comprise interest income, commission income, trading and investment income and other income derived from banking operations.

26. INTEREST INCOME

	First Quarter Ended		Three Months Ended	
	31-Mar-20	31-Mar-19	31-Mar-20	31-Mar-19
Group	RM'000	RM'000	RM'000	RM'000
Interest income from loans, advances				
and financing	981,309	1,050,094	981,309	1,050,094
Interest income from impaired loans,				
advances and financing	26,419	15,091	26,419	15,091
Money at call and deposit placements	40.055	== 000	40.055	== 000
with financial institutions	49,857	55,982	49,857	55,982
Financial assets at FVTPL	29,101	6,416	29,101	6,416
Debt instruments at FVOCI	155,033	139,039	155,033	139,039
Debt instruments at AC	10,636	3,072	10,636	3,072
Assemble of the officer of the second transfer of	1,252,355	1,269,694	1,252,355	1,269,694
Amortisation of premium less				
accretion of discount on:	4 204	4.400	4 224	4.400
- Financial assets at FVTPL - Debt instruments at FVOCI	4,321	4,466	4,321	4,466
- Debt instruments at FVOCI	(6,468) 1,250,208	(1,898) 1,272,262	(6,468) 1,250,208	(1,898) 1,272,262
	1,230,200	1,272,202	1,230,200	1,272,202
Bank				
Interest income from loans, advances				
and financing	981,309	1,051,495	981,309	1,051,495
Interest income from impaired loans,				
advances and financing	26,419	15,091	26,419	15,091
Money at call and deposit placements				
with financial institutions	50,977	55,982	50,977	55,982
Financial assets at FVTPL	29,101	6,416	29,101	6,416
Debt instruments at FVOCI	155,033	139,039	155,033	139,039
Debt instruments at AC	10,636	3,072	10,636	3,072
	1,253,475	1,271,095	1,253,475	1,271,095
Amortisation of premium less				
accretion of discount on:				
- Financial assets at FVTPL	4,321	4,466	4,321	4,466
- Debt instruments at FVOCI	(6,468)	(1,898)	(6,468)	(1,898)
	1,251,328	1,273,663	1,251,328	1,273,663

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EXPLANATORY NOTES

27. INTEREST EXPENSE

	First Quarter Ended		Three Months Ended	
	31-Mar-20	31-Mar-19	31-Mar-20	31-Mar-19
Group	RM'000	RM'000	RM'000	RM'000
Deposits from customers	606,657	684,530	606,657	684,530
Deposits and placements of banks				
and other financial institutions	68,814	51,077	68,814	51,077
Subordinated bonds	17,248	18,227	17,248	18,227
Lease liabilities	163	215	163	215
Others	8,444	8,986	8,444	8,986
	701,326	763,035	701,326	763,035
Bank				
Deposits from customers	606,857	684,661	606,857	684,661
Deposits and placements of banks				
and other financial institutions	68,814	51,077	68,814	51,077
Subordinated bonds	17,248	18,227	17,248	18,227
Lease liabilities	436	660	436	660
Others	8,444	8,987	8,444	8,987
	701,799	763,612	701,799	763,612

28. OTHER OPERATING INCOME

		First Quarter Ended		onths d
	31-Mar-20	31-Mar-19	31-Mar-20	31-Mar-19
Group	RM'000	RM'000	RM'000	RM'000
Fee income				
Commission	66,152	55,024	66,152	55,024
Guarantee fees	14,797	18,341	14,797	18,341
Service charges and fees	47,294	49,758	47,294	49,758
Less: Fee expenses	(16,697)	(16,688)	(16,697)	(16,688)
	30,597	33,070	30,597	33,070
Commitment fees	8,477	11,545	8,477	11,545
Arrangement and participation fees	2,075	1,867	2,075	1,867
	122,098	119,847	122,098	119,847

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EXPLANATORY NOTES

28. OTHER OPERATING INCOME (cont'd.)

	First Quarter Ended		Three Months Ended	
	31-Mar-20	31-Mar-19	31-Mar-20	31-Mar-19
Group (cont'd.)	RM'000	RM'000	RM'000	RM'000
Trading and Investment income				
Gain from sale of financial				
assets at FVTPL	21,990	9,083	21,990	9,083
Unrealised (loss)/gain on financial				
assets at FVTPL	(2,931)	2,420	(2,931)	2,420
(Loss) from trading derivatives	(4,458)	(20,121)	(4,458)	(20,121)
Unrealised gain from trading				
derivatives	87,574	28,904	87,574	28,904
Unrealised (loss) on fair value hedge	(15,488)	(2,641)	(15,488)	(2,641)
Gain from sale of precious metal	860	321	860	321
Unrealised (loss) from sale of				
precious metal	(185)	(962)	(185)	(962)
Gain from sale/recovery				
of debt instruments at FVOCI	59,641	4,822	59,641	4,822
Gross dividends from:				
- Equity instruments at FVOCI	-	9	-	9
	147,003	21,835	147,003	21,835
Other income				
Foreign exchange gain, net	32,612	64,351	32,612	64,351
Rental income from operating leases	18	21	18	21
Others	3,752	3,350	3,752	3,350
	36,382	67,722	36,382	67,722
	305,483	209,404	305,483	209,404
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EXPLANATORY NOTES

28. OTHER OPERATING INCOME (cont'd.)

	First Quarter Ended		Three Mo Ended	
	31-Mar-20	31-Mar-19	31-Mar-20	31-Mar-19
Bank	RM'000	RM'000	RM'000	RM'000
Fee income				
Commission	66,152	55,024	66,152	55,024
Guarantee fees	14,797	18,341	14,797	18,341
Service charges and fees	47,379	49,842	47,379	49,842
Less: Fee expenses	(16,697)	(16,688)	(16,697)	(16,688)
	30,682	33,154	30,682	33,154
Commitment fees	8,477	11,545	8,477	11,545
Arrangement and participation fees	2,075	1,867	2,075	1,867
	122,183	119,931	122,183	119,931
Trading and Investment income Gain from sale of financial				
assets at FVTPL	59,723	9,083	21,990	9,083
Unrealised (loss)/gain on financial	·		·	
assets at FVTPL	(2,931)	2,420	(2,931)	2,420
(Loss) from trading derivatives	(4,458)	(20,121)	(4,458)	(20,121)
Unrealised gain from trading	, ,	,	• • •	,
derivatives	87,574	28,904	87,574	28,904
Unrealised (loss) on fair value hedge	(15,488)	(2,641)	(15,488)	(2,641)
Gain from sale of precious metal	860	321	860	321
Unrealised (loss) from sale of				
previous metal	(185)	(962)	(185)	(962)
Gain from sale/recovery	` ,	,	` ,	` ,
of debt instruments at FVOCI	21,908	4,822	59,641	4,822
Gross dividends from:	,	,	,	,
- Equity instruments at FVOCI	-	9	-	9
	147,003	21,835	147,003	21,835
Other income				
Foreign exchange gain, net	32,612	64,351	32,612	64,351
Gain on disposal of property,	0_,0:_	0 1,00 1	0_,01_	0 1,00 1
plant and equipment	-	-	-	-
Loss on liquidation of subsidiaries	-	-	-	-
Others	3,752	3,350	3,752	3,350
	36,364	67,701	36,364	67,701
	305,550	209,467	305,550	209,467

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EXPLANATORY NOTES

29. OTHER OPERATING EXPENSES

	First Quarter Ended		Three Mo Ende	
	31-Mar-20	31-Mar-19	31-Mar-20	31-Mar-19
Group	RM'000	RM'000	RM'000	RM'000
Personnel expenses	207,068	197,495	207,068	197,495
Establishment related expenses	79,194	58,961	79,194	58,961
Promotion and marketing				
related expenses	9,881	7,391	9,881	7,391
General administrative expenses	23,828	24,209	23,828	24,209
·	319,971	288,056	319,971	288,056
Personnel expenses				
Wages, salaries and bonus	164,576	155,001	164,576	155,001
Defined contribution plan	25,482	25,005	25,482	25,005
Other employee benefits	17,010	17,489	17,010	17,489
, ,	207,068	197,495	207,068	197,495
Establishment related expenses				
Depreciation of property, plant				
and equipment	18,081	16,037	18,081	16,037
Depreciation of right-of-use assets	4,157	3,363	4,157	3,363
Information technology costs	34,699	11,483	34,699	11,483
Repair and maintenance	10,835	16,461	10,835	16,461
Short term lease expenses	27	723	27	723
Others	11,395	10,894	11,395	10,894
	79,194	58,961	79,194	58,961
Promotion and marketing related expenses				
Advertisement and publicity	9,881	7,391	9,881	7,391
General administrative expenses				
Fees and commissions paid	5,991	7,260	5,991	7,260
Others	17,837	16,949	17,837	16,949
	23,828	24,209	23,828	24,209

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EXPLANATORY NOTES

29. OTHER OPERATING EXPENSES (cont'd.)

	First Quarter Ended		Three Months Ended	
	31-Mar-20	31-Mar-19	31-Mar-20	31-Mar-19
Bank	RM'000	RM'000	RM'000	RM'000
Personnel expenses	206,097	196,157	206,097	196,157
Establishment related expenses Promotion and marketing	81,509	61,492	81,509	61,492
related expenses	9,876	7,319	9,876	7,319
General administrative expenses	23,783	24,141	23,783	24,141
-	321,265	289,109	321,265	289,109
Personnel expenses				
Wages, salaries and bonus	163,769	153,893	163,769	153,893
Defined contribution plan	25,364	24,850	25,364	24,850
Other employee benefits	16,964	17,414	16,964	17,414
· ,	206,097	196,157	206,097	196,157
Establishment related expenses Depreciation of property, plant and equipment Depreciation of right-of-use assets Depreciation of investment property Amortisation of prepaid land lease payments Information technology costs Repair and maintenance Short term lease expenses Rental of premises Others	15,126 9,222 - - 34,699 10,647 27 - 11,788 81,509	13,184 8,377 - - 11,483 16,289 723 - 11,436 61,492	15,126 9,222 - - 34,699 10,647 27 - 11,788 81,509	13,184 8,377 - - 11,483 16,289 723 - 11,436 61,492
Promotion and marketing related expenses				
Advertisement and publicity	9,876	7,319	9,876	7,319
General administrative expenses				
Fees and commissions paid	5,955	7,208	5,955	7,208
Others	17,828	16,933	17,828	16,933
	23,783	24,141	23,783	24,141

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EXPLANATORY NOTES

30. ALLOWANCES FOR EXPECTED CREDIT LOSSES

		First Quarter Ended		Three Months Ended	
	Group	31-Mar-20 RM'000	31-Mar-19 RM'000	31-Mar-20 RM'000	31-Mar-19 RM'000
а	Loans, advances and financing				
	- Stage 1 ECL	27,575	562	27,575	562
	- Stage 2 ECL	27,390	(4,355)	27,390	(4,355)
	- Stage 3 ECL	57,190	28,738	57,190	28,738
	Credit-impaired loans, advances	112,155	24,945	112,155	24,945
	and financing				
	- written off	8,614	7,708	8,614	7,708
	- recovered	(23,175)	(14,146)	(23,175)	(14,146)
		97,594	18,507	97,594	18,507
b	Other financial assets				
	Placement with banks and other				
	financial institutions, and other assets	(4,491)	(6,115)	(4,491)	(6,115)
	Debt instruments measured at FVOCI Debt instruments measured at AC	429	10,249	429	10,249
	Debt instruments measured at AC	(260) (4,322)	4,289 8,423	(260) (4,322)	4,289 8,423
	Operation and another size	(1,022)	0, 120	(1,022)	0,120
С	Commitments and contigencies - Stage 1 ECL	(6,158)	(26,164)	(6,158)	(26,164)
	- Stage 2 ECL	2,070	(6,563)	2,070	(6,563)
	- Stage 3 ECL	6,561	(2,345)	6,561	(2,345)
		2,473	(35,072)	2,473	(35,072)
	Bank				
_	Loops advances and financing				
а	Loans, advances and financing - Stage 1 ECL	27,415	552	27,415	552
	- Stage 1 ECL - Stage 2 ECL	27,413 27,390	(4,355)	27,413 27,390	(4,355)
	- Stage 3 ECL	57,190	28,738	57,190	28,738
	S	111,995	24,935	111,995	24,935
	Credit-impaired loans, advances	,	•	ŕ	ŕ
	and financing				
	- written off	8,614	7,708	8,614	7,708
	- recovered	(23,175) 97,434	(14,146) 18,497	(23,175) 97,434	(14,146) 18,497
		37,434	10,491	97,434	10,497
b	Other financial assets				
	Placement with banks and other financial institutions, and other assets	(4,491)	(6,115)	(4,491)	(6,115)
	Debt instruments measured at FVOCI	429	10,249	429	10,249
	Debt instruments measured at AC	(260)	4,289	(260)	4,289
		(4,322)	8,423	(4,322)	8,423
С	Commitments and contigencies				
	- Stage 1 ECL	(6,157)	(26,163)	(6,157)	(26,163)
	- Stage 2 ECL	2,069	(6,564)	2,069	(6,564)
	- Stage 3 ECL	6,561	(2,345)	6,561	(2,345)
		2,473	(35,072)	2,473	(35,072)

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EXPLANATORY NOTES

31. SEGMENT INFORMATION

Operating Segments

The following segment information has been prepared in accordance with MFRS 8 *Operating Segments*, which defines the requirements for the disclosure of financial information of an entity's operating segments. It is prepared on the basis of the "management approach", which requires presentation of the segments on the basis of internal reports about the components of the entity which are regularly reviewed by the chief operating decision-maker in order to allocate resources to a segment and assess its performance. The Group's businesses are organised into the following four segments based on the types of products and services that it provides.

Retail

The Retail segment covers Personal Financial Services, Business and Private Banking. Personal Financial Services serves the individual customers, offers a wide range of products and services, including deposits, loans, credit and debit cards, insurance products, and also provides an extended range of financial services, including wealth management to wealthy and affluent customers. Private Banking is an integral part of the Group, dedicated to providing high-net-worth clients with financial and portfolio planning services. We are focused on helping our clients achieve sustainable growth and legacy solutions of their wealth for future generations via bespoke wealth management and credit advisory. Business Banking serves small enterprises, offers a range of products and services, including deposits, loans, trade, foreign exchange and insurance products.

Wholesale Banking ("WB")

The WB segment encompasses Commercial Banking, Corporate Banking, Financial Institutions Group ("FIG"), Multinational Corporates (MNC), Investment Banking and Transaction Banking. Commercial Banking serves the medium and large enterprises, while Corporate Banking serves large local corporations, government-linked companies and agencies. FIG serves financial institutions as well as non-bank financial institutions. Commercial Banking, Corporate Banking, MNC and FIG provide customers with a broad range of products and services that include current accounts, deposits, lending, trade finance, structured finance, cash management and cross-border payments. Investment Banking provides services that include principal advisor, lead manager and facility agent for the arrangement of both syndicated loans and Private Debt Securities. Transaction Banking provides trade finance and cash management services.

Global Markets ("GM")

The GM segment provides a comprehensive range of treasury products and services, including foreign exchange, money market, fixed income, derivatives, commodities, gold products, as well as an array of structured products. It is a player in Malaysian Ringgit treasury instruments in the region. It also engages in proprietary investment activities and management of excess liquidity and capital funds.

<u>Others</u>

Other segments include corporate support functions and decisions not attributable to business segments mentioned above and property-related activities.

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31. SEGMENT INFORMATION (cont'd.)

Group	Retail RM'000	WB RM'000	GM RM'000	Others RM'000	Total segments RM'000	Eliminations RM'000	Total RM'000
For period ended 31 March 2020							
Operating income	374,885	302,227	154,884	46,552	878,548	(6,097)	872,451
Other operating expenses	(196,940)	(69,303)	(19,646)	(40,155)	(326,044)	6,073	(319,971)
Allowances for expected credit							
losses	(30,051)	(65,531)	-	(14)	(95,596)	(149)	(95,745)
Share of net profit of							
an associate		-	-	51	51	-	51
Profit before taxation	147,894	167,393	135,238	6,434	456,959	(173)	456,786
Income tax expense						_	(110,859)
							345,927

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EXPLANATORY NOTES

31. SEGMENT INFORMATION (cont'd.)

					Total		
	Retail	WB	GM	Others	segments	Eliminations	Total
Group (cont'd.)	RM'000	RM'000	RM'000	RM'000	RM'000	RM'000	RM'000
Other information							
For period ended 31 March 2020							
Inter-segment operating							
income	117,348	(24,089)	(127,748)	40,586	6,097	(6,097)	-
Total depreciation	6,038	2,000	1,154	18,090	27,282	(5,044)	22,238
As at 31 March 2020							
Gross loans, advances							
and financing	54,189,411	31,507,861	-	349,019	86,046,291	(106,762)	85,939,529
Deposits from customers	64,551,855	25,548,137	-	12,235	90,112,227	(50,530)	90,061,697

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EXPLANATORY NOTES

31. SEGMENT INFORMATION (cont'd.)

					Total		
	Retail	WB	GM	Others	segments	Eliminations	Total
Group (cont'd.)	RM'000	RM'000	RM'000	RM'000	RM'000	RM'000	RM'000
For period ended 31 March 2019							
Operating income	340,774	274,022	60,799	57,974	733,569	(6,119)	727,450
Other operating expenses	(183,305)	(62,990)	(14,234)	(33,765)	(294,294)	6,238	(288,056)
Allowances for expected credit							
losses	8,935	(471)	(312)	(1)	8,151	(9)	8,142
Share of net profit of							
an associate	-	-	-	58	58	-	58
Profit before taxation	166,404	210,561	46,253	24,266	447,484	110	447,594
Income tax expense							(109,025)
						_	338,569

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EXPLANATORY NOTES

31. SEGMENT INFORMATION (cont'd.)

					Total		
	Retail	WB	GM	Others	segments	Eliminations	Total
Group (cont'd.)	RM'000	RM'000	RM'000	RM'000	RM'000	RM'000	RM'000
Other information							
For period ended 31 March 2019							
Inter-segment operating							
income	78,736	56,811	(199,537)	70,109	6,119	(6,119)	-
Total depreciation	4,866	1,718	839	16,969	24,392	(4,992)	19,400
As at 31 December 2019							
Gross loans, advances							
and financing	54,342,979	31,690,124	-	321,725	86,354,828	(113,640)	86,241,188
Deposits from customers	63,708,604	25,414,849	-	11,747	89,135,200	(28,490)	89,106,710

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EXPLANATORY NOTES

32. CAPITAL MANAGEMENT AND CAPITAL ADEQUACY

The capital adequacy ratios of the Group and the Bank are computed in accordance with Bank Negara Malaysia ("BNM")'s Capital Adequacy Framework (Capital Components) issued on 2 February 2018 and Basel II – Risk-Weighted Assets ("RWA") issued on 2 February 2018 and Capital Adequacy Framework (Basel II - Risk-Weighted Assets) issued on 3 May 2019.

	Group		Bar	nk
	31-Mar-20	31-Dec-19	31-Mar-20	31-Dec-19
	RM'000	RM'000	RM'000	RM'000
Common Equity Tier 1 ("CET1")/				
Tier 1 Capital				
Paid-up share capital	792,555	792,555	792,555	792,555
Retained profits	9,763,630	9,763,631	9,830,386	9,830,387
Other reserves	360,771	353,866	169,739	162,834
Regulatory adjustments applied in				
the calculation of CET1 Capital	(375,347)	(374,785)	(485,205)	(438,805)
Total CET1/Tier 1 Capital	10,541,609	10,535,267	10,307,475	10,346,971
Tier 2 Capital Tier 2 Capital instruments Loan/financing loss provision - Surplus eligible provisions	1,600,000	1,600,000	1,600,000	1,600,000
over expected losses	311,657	309,252	312,216	309,953
- General provisions	24,687	25,764	14,408	15,472
Regulatory adjustments applied in the calculation of Tier 2 Capital	82,858	85,508	<u> </u>	
Total Tier 2 Capital	2,019,202	2,020,524	1,926,624	1,925,425
Total Capital	12,560,811	12,555,791	12,234,099	12,272,396

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EXPLANATORY NOTES

32. CAPITAL MANAGEMENT AND CAPITAL ADEQUACY (cont'd.)

(a) The capital adequacy ratios of the Group and the Bank are as follows:

	Grou	ір	Bank		
	31-Mar-20	31-Dec-19	31-Mar-20	31-Dec-19	
CET1/Tier 1 Capital	17.131%	17.073%	16.948%	16.959%	
Total Capital	20.412%	20.347%	20.116%	20.115%	
CET1/Tier 1 Capital*	16.144%	16.089%	15.950%	15.964%	
Total Capital*	19.425%	19.363%	19.118%	19.120%	

^{*}net of proposed dividends

(b) Analysis of gross RWA in the various categories of risk-weights is as follows:

	Gro	up	Bank		
	31-Mar-20	31-Dec-19	31-Mar-20	31-Dec-19	
	RM'000	RM'000	RM'000	RM'000	
Total RWA for credit risk	54,430,665	54,113,926	53,701,683	53,407,386	
Total RWA for market risk	1,465,146	2,011,892	1,465,146	2,011,892	
Total RWA for operational risk	5,641,227	5,581,210	5,649,910	5,590,647	
	61,537,038	61,707,028	60,816,739	61,009,925	

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EXPLANATORY NOTES

33. COMMITMENTS AND CONTINGENCIES

In the normal course of business, the Group and the Bank make various commitments and incur certain contingent liabilities with legal recourse to its customers. No material losses are anticipated as a result of these transactions.

	Principal	Group Credit equivalent	Risk weighted
	amount	amount	amount
As at 31 March 2020	RM'000	RM'000	RM'000
Direct credit substitutes	2,709,879	2,632,949	1,759,451
Transaction-related contingent items	5,914,681	2,944,824	1,840,971
Short-term self-liquidating trade-related			
contingencies	455,145	100,772	60,960
Foreign exchange related contracts			
- not more than one year	28,429,229	948,767	265,222
- more than one year to less than five years	414,055	39,743	26,531
Interest rate related contracts			
- not more than one year	9,189,460	166,200	52,879
- more than one year to less than five years	21,194,863	1,051,046	550,121
- five years and above	1,650,993	242,961	155,736
Equity related contracts			
- not more than one year	255,742	194	31
- more than one year to less than five years	54,289	-	-
Commodity related contracts	000 040	00.40=	44.050
- not more than one year	290,818	28,425	11,359
- more than one year to less than five years	78,204	14,275	1,673
Undrawn credit facility			
- not more than one year	17,650,053	938,599	182,237
- more than one year	6,820,280	4,650,028	3,082,759
- unconditionally cancellable	15,820,463	6,413,010	808,694
Other commitments	1,031,782	613,107	374,600
Total	111,959,936	20,784,900	9,173,224

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EXPLANATORY NOTES

33. COMMITMENTS AND CONTINGENCIES (cont'd.)

As at 31 December 2019	Principal amount RM'000	Group Credit equivalent amount RM'000	Risk weighted amount RM'000
Direct credit substitutes	2,705,659	2,620,287	1,696,912
Transaction-related contingent items	6,107,043	3,042,267	2,036,302
Short-term self-liquidating trade-related			
contingencies	389,829	89,824	52,267
Foreign exchange related contracts			
- not more than one year	25,342,582	475,949	139,178
- more than one year to less than five years	550,954	39,829	24,345
Interest rate related contracts			
- not more than one year	10,034,013	133,368	60,810
- more than one year to less than five years	15,392,386	713,544	405,647
- five years and above	1,275,978	165,528	112,757
Equity related contracts	200,000	540	00
- not more than one year	369,983	516	82
 more than one year to less than five years Commodity related contracts 	82,587	-	-
- not more than one year	486,130	74,099	44,693
 more than one year to less than five years Undrawn credit facility 	76,363	9,471	1,217
- not more than one year	17,191,093	879,668	175,675
- more than one year	7,483,692	5,148,254	3,548,768
- unconditionally cancellable	15,140,365	6,088,783	782,891
Other commitments	557,873	414,807	404,191
Total	103,186,530	19,896,194	9,485,735

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EXPLANATORY NOTES

33. COMMITMENTS AND CONTINGENCIES (cont'd.)

		Bank	
As at 31 March 2020	Principal amount RM'000	Credit equivalent amount RM'000	Risk weighted amount RM'000
Direct credit substitutes	2,709,879	2,632,949	1,759,451
Transaction-related contingent items	5,914,681	2,944,824	1,840,971
Short-term self-liquidating trade-related	3,914,001	2,344,024	1,040,971
contingencies	455,145	100,772	60,960
Foreign exchange related contracts	400,140	100,772	00,500
- not more than one year	28,429,229	948,767	265,222
- more than one year to less than five years	414,055	39,743	26,531
Interest rate related contracts	,	,	,
- not more than one year	9,189,460	166,200	52,879
- more than one year to less than five years	21,194,863	1,051,046	550,121
- five years and above	1,650,993	242,961	155,736
Equity related contracts			
- not more than one year	255,742	194	31
 more than one year to less than five years Commodity related contracts 	54,289	-	-
- not more than one year	290,818	28,425	11,359
- more than one year to less than five years	78,204	14,275	1,673
Undrawn credit facility			
- not more than one year	17,650,053	938,599	182,237
- more than one year	6,820,280	4,650,028	3,082,759
- unconditionally cancellable	15,820,463	6,413,010	808,694
Other commitments	696,334	277,659	39,152
Total	111,624,488	20,449,452	8,837,776

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EXPLANATORY NOTES

33. COMMITMENTS AND CONTINGENCIES (cont'd.)

		Bank Credit	Risk
	Principal amount	equivalent amount	weighted amount
As at 31 December 2019	RM'000	RM'000	RM'000
Direct credit substitutes	2,705,659	2,620,287	1,696,912
Transaction-related contingent items	6,107,043	3,042,267	2,036,302
Short-term self-liquidating trade-related			
contingencies	389,829	89,824	52,267
Foreign exchange related contracts	05 040 500	475.040	400 470
- not more than one year	25,342,582 550,954	475,949	139,178
more than one year to less than five years Interest rate related contracts	550,954	39,829	24,345
- not more than one year	10,034,013	133,368	60,810
- more than one year to less than five years	15,392,386	713,544	405,647
- five years and above	1,275,978	165,528	112,757
Equity related contracts			
- not more than one year	369,983	516	82
 more than one year to less than five years Commodity related contracts 	82,587	-	-
- not more than one year	486,130	74,099	44,693
 more than one year to less than five years Undrawn credit facility 	76,363	9,471	1,217
- not more than one year	17,191,093	879,668	175,675
- more than one year	7,483,692	5,148,254	3,548,768
- unconditionally cancellable	15,140,365	6,088,783	782,891
Other commitments	205,474	62,407	51,791
Total	102,834,131	19,543,794	9,133,335

Disclosure of the principal amount and credit equivalent of the commitments and contingencies are as per BNM's Risk Weighted Capital Adequacy Framework (Basel II) - Disclosure Requirements (Pillar 3).

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34. PERFORMANCE REVIEW

For the three months ended 31 March 2020, the Group recorded a profit before taxation of RM456.8 million, an increase of 2.1% or RM9.2 million compared to same period last year.

Total operating income increased by 19.9% or RM145.0 million to RM872.5 million mainly from higher other operating income, net interest income and net income from Islamic Banking operations. Other operating income increased 45.9% or RM96.1 million to RM305.5 million mainly due to higher trading and investment income, partly offset by lower net foreign exchange gain.

Expenses increased by 11.1% or RM31.9 million to RM320.0 million driven by higher staff expenses and establishment related expenses.

Total allowance for expected credit losses increased by RM103.9 million mainly due to higher expected credit loss on loans, advances and financing this year coupled with last year write-back of expected credit loss on commitments and contingencies.

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35. PROSPECTS FOR 2020

Lingering risks related to the COVID-19 outbreak, trade disputes and geopolitical tensions are expected to weigh on global growth in the year ahead. The escalation of COVID-19 has heightened risks across major economies. From our perspective, the US, large parts of Europe and many other major economies are expected to be in contraction for 2020 while China will record a recessionary growth rate. Central banks and governments have responded aggressively to tackle the negative impact brought about by COVID-19.

We expect Malaysia's gross domestic product (GDP) to contract in 2020 in tandem with our expectations for negative global growth. The outbreak of COVID-19 and the ensuing movement control order will weigh down on near term growth prospects as private sector activity slows, particularly in the first half of 2020. The effects have been widely felt across the domestic economy as global recession emerges. The overall impact on Malaysia's economy will depend on the duration and severity of the COVID-19 outbreak as well as policy responses from Malaysia's authorities and global policy responses. Malaysia announced a sizeable relief package worth RM260 billion or 18 per cent of its GDP in response to COVID-19 to preserve people's welfare, support businesses and strengthen the economy as the global pandemic worsens. We expect the economy to recover once uncertainties related to COVID-19 abate. We remain optimistic that Malaysia's underlying strengths, including its strategic geographical location, significant natural resources, diversified economic structure, improved external position, favourable demographics, robust macro policies and resilient institutions will support the country's growth over the long term.

Against the backdrop of economic contraction, we remain committed to serving our customers better.

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36. ISLAMIC BANKING OPERATIONS

CONDENSED INTERIM FINANCIAL STATEMENTS UNAUDITED STATEMENTS OF FINANCIAL POSITION AS AT 31 MARCH 2020

Assets	Note	31-Mar-20 RM'000	31-Dec-19 RM'000
Cash and short-term funds Debt instruments at fair value through other	а	238,396	48,626
comprehensive income ("FVOCI")	b	1,153,025	1,652,244
Financing, advances and others	С	4,861,963	4,353,177
Other assets	d	12,036	12,044
Derivative financial assets	f	2,432	2,637
Statutory deposits with Bank Negara Malaysia		85,000	90,000
Plant and equipment		5,826	6,030
Deferred tax assets		4,825	5,026
Total assets	_	6,363,503	6,169,784
Liabilities and Islamic Banking funds			
Deposits from customers	g	4,962,876	4,277,118
Investment accounts due to designated			
financial institution	h	373,045	373,047
Deposits and placements of banks and			
other financial institutions	i	503,147	973,886
Bills and acceptances payable		1,039	802
Derivative financial liabilities	f	2,913	3,057
Other liabilities	j	53,238	79,696
Tax Payable	_	5,475	4,406
Total liabilities	_	5,901,733	5,712,012
Capital fund		450,000	450,000
Reserves		11,770	7,772
Islamic Banking funds	k -	461,770	457,772
U	_		· · · · · · · · · · · · · · · · · · ·
Total liabilities and Islamic Banking funds	_	6,363,503	6,169,784
Commitments and contingencies	s <u> </u>	1,511,766	1,597,453

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36 ISLAMIC BANKING OPERATIONS (cont'd.)

CONDENSED INTERIM FINANCIAL STATEMENTS UNAUDITED STATEMENTS OF COMPREHENSIVE INCOME FOR THE PERIOD ENDED 31 MARCH 2020

		First Quarter ended		Three n	
		31-Mar-20	31-Mar-19	31-Mar-20	31-Mar-19
	Note	RM'000	RM'000	RM'000	RM'000
Income derived from depositors' funds Income derived from investment of	I	58,227	55,842	58,227	55,842
Islamic Banking funds Income derived from investment of	m	5,654	5,247	5,654	5,247
Investment Account funds (Allowances for)/write back of expected credit losses:	n	4,256	1,052	4,256	1,052
Financing, advances and others	q	(6,544)	15,853	(6,544)	15,853
Other financial assets	q	13	246	13	246
Commitment and contingencies	q	896	425	896	425
Total attributable income		62,502	78,665	62,502	78,665
Income attributable to depositors Income attributable to Investment	0	(46,646)	(52,481)	(46,646)	(52,481)
Account holder	р	(3,405)	(841)	(3,405)	(841)
Total net income		12,451	25,343	12,451	25,343
Other operating expenses	r	(7,249)	(9,142)	(7,249)	(9,142)
Profit before taxation		5,202	16,201	5,202	16,201
Income tax income		(1,253)	(3,893)	(1,253)	(3,893)
Profit after taxation		3,949	12,308	3,949	12,308
Other comprehensive income:					
Other comprehensive income to be reclassified to profit or loss in subsequence. Net fair value change in debt instat fair value through other	-				
comprehensive income		64	4	64	4
Income tax effect		(15)	(1)	(15)	(1)
Total other comprehensive income for t	he				
period, net of tax		49	3	49	3
Total comprehensive income for the pe	riod	3,998	12,311	3,998	12,311

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36 ISLAMIC BANKING OPERATIONS (cont'd.)

CONDENSED INTERIM FINANCIAL STATEMENTS UNAUDITED STATEMENTS OF COMPREHENSIVE INCOME (cont'd.) FOR THE PERIOD ENDED 31 MARCH 2020

Net income from Banking operations as reported in the income statements of the Group and Bank is derived as follows:

	First Quarter ended		Three months ended	
	31-Mar-20	31-Mar-19	31-Mar-20	31-Mar-19
	RM'000	RM'000	RM'000	RM'000
Income derived from depositors' funds	58,227	55,842	58,227	55,842
Income derived from investment of Islamic Banking funds	5,654	5,247	5,654	5,247
Income derived from investment of Investment Account funds	4,256	1,052	4,256	1,052
Income attributable to depositors Income attributable to Investment	(46,646)	(52,481)	(46,646)	(52,481)
Account holder	(3,405)	(841)	(3,405)	(841)
Net income from Islamic Banking operations reported in the income				
statements of the Group and Bank	18,086	8,819	18,086	8,819

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36. ISLAMIC BANKING OPERATIONS (cont'd.)

CONDENSED INTERIM FINANCIAL STATEMENTS UNAUDITED STATEMENTS OF CHANGES IN ISLAMIC BANKING FUNDS FOR THE PERIOD ENDED 31 MARCH 2020

2020	Capital fund RM'000	Fair value through other comprehensive RM'000	Accumulated profit RM'000	Total RM'000
At 1 January 2020	450,000	1,170	6,602	457,772
Profit for the period	-	-	3,949	3,949
Other comprehensive income	-	49	-	49
Total comprehensive income	-	49	3,949	3,998
At 31 March 2020	450,000	1,219	10,551	461,770

2019	Capital fund RM'000	Fair value through other comprehensive RM'000	Accumulated profit/ (losses) RM'000	Total RM'000
At 1 January 2019	450,000	(6)	(4,478)	445,516
Profit for the period	-	-	11,080	11,080
Other comprehensive income	-	1,176	-	1,176
Total comprehensive income	-	1,176	11,080	12,256
At 31 December 2019	450,000	1,170	6,602	457,772

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36. ISLAMIC BANKING OPERATIONS (cont'd.)

CONDENSED INTERIM FINANCIAL STATEMENTS UNAUDITED STATEMENTS OF CASH FLOWS FOR THE PERIOD ENDED 31 MARCH 2020

	31-Mar-20	31-Mar-19
	RM'000	RM'000
Profit before taxation	5,202	16,201
Adjustments for non-operating and non-cash items	4,503	(1,064)
Operating profit before working capital changes	9,705	15,137
Changes in working capital:		
Net changes in operating assets	(509,208)	(492,641)
Net changes in operating liabilities	188,652	(219,774)
Net cash used in operating activities	(310,851)	(697,278)
Net cash generated from investing activities	500,621	145,284
Net increase/ (decrease) in cash and cash equivalents	189,770	(551,994)
Cash and cash equivalents at beginning of the period	48,626	2,709,957
Cash and cash equivalents at end of the period	238,396	2,157,963
Analysis of cash and cash equivalents		
Cash and short term funds	238,396	2,157,963

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36. ISLAMIC BANKING OPERATIONS (cont'd.) EXPLANATORY NOTES

a. Cash and short-term funds

	31-Mar-20 RM'000	31-Dec-19 RM'000
Cash and balances with banks and other financial institutions Money at call and deposit placements	159,700	49,723
maturing within one month	80,000	-
Less: Allowances for ECL	(1,304)	(1,097)
	238,396	48,626

b. Debt Instruments at Fair Value Through Other Comprehensive Income ("FVOCI")

	31-Mar-20 RM'000	31-Dec-19 RM'000
Money market instruments		
Government Islamic investment	1,153,025	1,353,781
Malaysia Government treasury bills	-	298,463
	1,153,025	1,652,244

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36. ISLAMIC BANKING OPERATIONS (cont'd.) EXPLANATORY NOTES

- c. Financing, advances and others
 - (i) Financing by type of Shariah contract:

31 March 2020	Sale	e based contracts		
	Tawarruq	Murabahah	Bai Al-Dayn	Total
	RM'000	RM'000	RM'000	RM'000
Term financing and revolving credits				
- Housing financing	2,214,665	-	-	2,214,665
- Others term financing	2,623,840	-	-	2,623,840
Trust receipt	-	2,847	-	2,847
Claim on customers under acceptance credit	-	69,958	2,146	72,104
Gross financing, advances and others	4,838,505	72,805	2,146	4,913,456
Allowances for ECL on financing,				
advances and others				
Stage 1 - 12 month ECL				(12,184)
Stage 2 - Lifetime ECL non credit-impaired				(29,638)
Stage 3 - Lifetime ECL credit impaired				(9,671)
Net financing, advances and others				4,861,963

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36. ISLAMIC BANKING OPERATIONS (cont'd.) EXPLANATORY NOTES

c. Financing, advances and others (cont'd)

(i) Financing by type of Shariah contract (cont'd):

31 December 2019	Sale			
	Tawarruq	Murabahah	Bai Al-Dayn	Total
	RM'000	RM'000	RM'000	RM'000
Term financing and revolving credits				
- Housing financing	2,074,390	-	-	2,074,390
- Others term financing	2,255,435	-	-	2,255,435
Trust receipt		1,579		1,579
Claim on customers under acceptance credit	-	65,293	1,688	66,981
Gross financing, advances and others	4,329,825	66,872	1,688	4,398,385
Allowances for ECL on financing,				
advances and others				
Stage 1 - 12 month ECL				(10,763)
Stage 2 - Lifetime ECL non credit-impaired				(27,330)
Stage 3 - Lifetime ECL credit impaired				(7,115)
Net financing, advances and others				4,353,177

Included in financing and advances are specific business ventures funded by the Restricted Specific Investment Account ("RSIA") arrangement between Islamic Banking and Conventional Bank. The Conventional Bank, being the RSIA depositor, is exposed to the risks and rewards of the business venture and accounts for the expected credit loss ("ECL") allowances arising theron.

As at 31 March 2020, the gross exposure and expected credit loss relating to RSIA financing amounted to RM319,749,705 (2019: RM312,736,235) and RM21,954,975 (2019: RM21,952,739) respectively.

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36. ISLAMIC BANKING OPERATIONS (cont'd.) EXPLANATORY NOTES

c. Financing, advances and others (cont'd)

(ii) Gross financing, advances and others by maturity structure:

		31-Mar-20 RM'000	31-Dec-19 RM'000
One Thr	turing within one year e year to three years ee years to five years er five years	609,732 92,117 184,210 4,027,397 4,913,456	435,011 93,178 85,695 3,784,501 4,398,385
(iii) Gro	oss financing, advances and others by type of cu	stomers:	
		31-Mar-20 RM'000	31-Dec-19 RM'000
fii - Ot	mestic non-banking nancial institutions thers mestic business enterprises	7,119	5,613
- Ot Indi	mall medium enterprises thers ividuals reign entities	1,430,274 1,049,027 2,305,513 121,523	1,086,860 1,024,355 2,164,280 117,277
	g	4,913,456	4,398,385
(iv) Gro	oss financing, advances and others by profit rate	sensitivity:	
		31-Mar-20 RM'000	31-Dec-19 RM'000
- Ot	ed rate ther fixed rate financing riable rates	354,389	249,104
- Ba	ase rate/base financing rate-plus	3,278,960	3,055,449
- Co	ost-plus	1,280,107 4,913,456	1,093,832 4,398,385

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(vi)

36. ISLAMIC BANKING OPERATIONS (cont'd.) EXPLANATORY NOTES

c. Financing, advances and others (cont'd.)

(v) Gross financing, advances and others by economic sectors:

	31-Mar-20 RM'000	31-Dec-19 RM'000
Agriculture Mining and quarrying Manufacturing Electricity, gas and water Construction Wholesale, retail trade, restaurants and hotels Transport, storage and communication Finance, insurance and business services Real estate Community, social and personal services Households - purchase of residential properties - purchase of non residential properties - others	510,559 100,162 386,391 60,023 282,058 641,541 95,464 147,768 234,480 27,975 2,221,882 128,772 76,381	358,038 - 373,749 60,891 279,199 589,499 92,738 132,355 207,671 22,052 2,083,372 139,166 59,655
- others	4,913,456	4,398,385
Movements in impaired financing, advances and others are as follows:	31-Mar-20 RM'000	31-Dec-19 RM'000
As at 1 January Classified as impaired during the period Amount recovered Reclassified as non credit impaired As at 31 March/ 31 December Allowance for ECL on credit impaired	38,486 19,187 (88) 	12,704 36,469 (1,637) (9,050) 38,486 (7,115)
Net impaired financing, advances and others	47,914	31,371
Ratio of net impaired financing, advances and others to gross financing, advances and others less allowances for ECL on credit impaired	1.0%	0.7%

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d.

36. ISLAMIC BANKING OPERATIONS (cont'd.) EXPLANATORY NOTES

c. Financing, advances and others (cont'd.)

(vii) Impaired financing, advances and others analysed by economic sectors are as follows:

Manufacturing Construction Wholesale, retail trade, restaurants and hotels Households - purchase of residential properties - purchase of non-residential properties - others	31-Mar-20 RM'000 662 4,376 8,223 43,688 536 100 57,585	31-Dec-19 RM'000 642 654 5,028 31,563 499 100 38,486
(viii) Impaired financing, advances and others analysed by geographical distribution are as follows:		
	31-Mar-20 RM'000	31-Dec-19 RM'000
In Malaysia	57,585	38,486
Other assets	31-Mar-20 RM'000	31-Dec-19 RM'000
Other receivables, deposits and prepayments Profit receivables Less: Allowances for ECL	188 11,850 (2) 12,036	558 11,488 (2) 12,044

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36. ISLAMIC BANKING OPERATIONS (cont'd.) EXPLANATORY NOTES

e. Movements in loss allowances for expected credit losses

(a)	Other financial assets: Cash and short term funds and debt instruments at FVOCI and other assets	12 months ECL RM'000	Lifetime (not credit impaired) ECL RM'000	Lifetime (credit impaired) ECL RM'000	Total RM'000
	As at 1 January 2020	1,434	1	-	1,435
	Movements with P&L impact:				
	New/additional during the period	131	-	-	131
	Maturity/settlement/reduction during the period	(144)		<u> </u>	(144)
	As at 31 March 2020	1,421	1	- -	1,422
		12 months	Lifetime (not credit impaired)	Lifetime (credit	
		ECL	ECL	impaired) ECL	Total
		RM'000	RM'000	RM'000	RM'000
	As at 1 January 2019	1,317	1	-	1,318
	Movements with P&L impact:				
	New/additional during the year	6,921	-	-	6,921
	Maturity/settlement/reduction during the year	(6,804)		<u>-</u>	(6,804)
	As at 31 December 2019	1,434	1	-	1,435

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36. ISLAMIC BANKING OPERATIONS (cont'd.) EXPLANATORY NOTES

e. Movements in loss allowances for expected credit losses (cont'd)

(b) Contingent liabilities and commitments	12 months ECL RM'000	Lifetime (not credit impaired) ECL RM'000	Lifetime (credit impaired) ECL RM'000	Total RM'000
As at 1 January 2020	3,133	2,568	-	5,701
Movements with P&L impact:				
Transferred to Stage 1	324	(323)	-	1
Transferred to Stage 2	(8)	20	-	12
New/additional during the period	1,433	48	-	1,481
Maturity/settlement/reduction during the period	(2,318)	(72)	-	(2,390)
As at 31 March 2020	2,564	2,241		4,805
	40 4	Lifetime (not credit impaired)	Lifetime (credit	
	12 months ECL RM'000	ECL RM'000	impaired) ECL RM'000	Total RM'000
As at 1 January 2019	ECL	ECL	impaired) ECL	
·	ECL RM'000	ECL RM'000	impaired) ECL	RM'000
As at 1 January 2019 Movements with P&L impact: Transferred to Stage 1	ECL RM'000	ECL RM'000	impaired) ECL	RM'000
Movements with P&L impact:	ECL RM'000 1,997	ECL RM'000 205	impaired) ECL	RM'000 2,202
Movements with P&L impact: Transferred to Stage 1	ECL RM'000 1,997	ECL RM'000 205 (139)	impaired) ECL	RM'000 2,202 (73)
Movements with P&L impact: Transferred to Stage 1 Transferred to Stage 2	ECL RM'000 1,997 66 (58)	ECL RM'000 205 (139) 2,675	impaired) ECL	2,202 (73) 2,617

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36. ISLAMIC BANKING OPERATIONS (cont'd.) EXPLANATORY NOTES

e. Movements in loss allowances for expected credit losses (cont'd)

(c)	Financing, advances and others	12 months ECL RM'000	Lifetime (not credit impaired) ECL RM'000	Lifetime (credit impaired) ECL RM'000	Total RM'000
	As at 1 January 2020	10,763	27,330	7,115	45,208
	Movements with P&L impact:				
	Transferred to Stage 1	310	(1,981)	-	(1,671)
	Transferred to Stage 2	(322)	2,705	-	2,383
	Transferred to Stage 3	-	(1,206)	1,709	503
	New/additional during the period	12,344	3,347	1,108	16,799
	Maturity/settlement/reduction during the period	(10,911)	(557)	-	(11,468)
		1,421	2,308	2,817	6,546
	Other movements	-	-	(261)	(261)
	As at 31 March 2020	12,184	29,638	9,671	51,493
		12 months ECL RM'000	Lifetime (not credit impaired) ECL RM'000	Lifetime (credit impaired) ECL RM'000	Total RM'000
	As at 1 January 2019	13,706	15,449	1,633	30,788
	Movements with P&L impact:				
	Transferred to Stage 1	499	(6,297)	-	(5,798)
	Transferred to Stage 2	(952)	29,735	(1,134)	27,649
	Transferred to Stage 3	(23)	(1,649)	6,405	4,733
	New/additional during the year	45,739	489	3,462	49,690
	Maturity/settlement/reduction during the year	(48,206)	(10,397)	(2,496)	(61,099)
		(2,943)	11,881	6,237	15,175
	Other movements	-	-	(755)	(755)
	As at 31 December 2019	10,763	27,330	7,115	45,208

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36. ISLAMIC BANKING OPERATIONS (cont'd.) EXPLANATORY NOTES

f. Financial Derivatives

Financial derivatives are instruments whose values change in response to the change in one or more "underlying', such as foreign exchange rate, security price and credit index. They include forwards, swaps, futures, options and credit derivatives. In the normal course of business, the Bank customise derivatives to meet specific needs of their customers. The Bank also transact in these derivatives for proprietary trading purposes as well as to manage its assets/liabilities and structural positions. While the Bank also enter into other foreign exchange forward contracts with the intention to reduce the foreign exchange risk of expected sales and purchases for customers, these other contracts are not designated as hedge relationships and are measured at fair value through profit or loss.

The fair value of the derivatives are as follows:

As at 31 March 2020	Contract or underlying principal amount RM'000	Positive fair value RM'000	Negative fair value RM'000
Foreign exchange contracts - forwards	174,030	2,432	2,913
	Contract or underlying principal amount RM'000	Positive fair value RM'000	Negative fair value RM'000
As at 31 December 2019 Foreign exchange contracts			
- forwards	153,257	2,637	3,057

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36. ISLAMIC BANKING OPERATIONS (cont'd.) EXPLANATORY NOTES

g. Deposits from customers

(i) By type of deposits:

	31-Mar-20 RM'000	31-Dec-19 RM'000
Non-Mudharabah fund		
Demand deposits	200 205	000 507
- Qard	288,385	232,527
Savings deposits	22.225	05.050
- Qard	29,305	25,256
Fixed deposits	4 007 400	4 000 505
- Tawarruq	4,627,436	4,003,585
Other deposits	4===0	45.750
- Tawarruq	17,750	15,750
	4 000 070	4.077.440
	4,962,876	4,277,118

(ii) The maturity structure of fixed deposits is as follows:

	31-Mar-20 RM'000	31-Dec-19 RM'000
Due within six months Six months to one year One year to three years Three years to five years	2,933,450 1,432,126 90,001 <u>171,859</u> 4,627,436	1,863,323 1,878,402 90,001 171,859 4,003,585

(iii) The deposits are sourced from the following customers:

	31-Mar-20 RM'000	31-Dec-19 RM'000
Business enterprises	1,217,381	1,187,459
Individuals	3,038,145	2,207,545
Others	707,350	882,114
	4,962,876	4,277,118

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36. ISLAMIC BANKING OPERATIONS (cont'd.) EXPLANATORY NOTES

h. Investment accounts due to designated financial institutions

		31-Mar-20	31-Dec-19
		RM'000	RM'000
	Mudharabah RSIA		
	Licensed bank	395,000	395,000
	Amount receivable from Conventional Bank	(21,955)	(21,953)
		373,045	373,047
	Deposite and placements of banks and other financial inst	itutiono	
i.	Deposits and placements of banks and other financial inst	itutions	
		31-Mar-20	31-Dec-19
		RM'000	RM'000
	Non-Mudharabah fund		
	Other financial institutions	503,147	973,886
j.	Other liabilities		
		31-Mar-20	31-Dec-19
		RM'000	RM'000
	Allowance for ECL for commitment and contingencies	4,805	5,701
	Accrued profit payable	48,048	73,954
	Accruals and provisions for operational expenses	385	41
	·	53,238	79,696
k.	Islamic Banking funds		
	•		
		31-Mar-20	31-Dec-19
		RM'000	RM'000
	Capital fund	450,000	450,000
	Fair value through other comprehensive income reserve	1,219	1,170
	Accumulated profit	10,551	6,602
		461,770	457,772

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36. ISLAMIC BANKING OPERATIONS (cont'd.) EXPLANATORY NOTES

I. Income derived from depositors' funds

First Quarter ended		Three months ended	
31-Mar-20	31-Mar-19	31-Mar-20	31-Mar-19
RM'000	RM'000	RM'000	RM'000
43,442	32,360	43,442	32,360
1,489	20,988	1,489	20,988
8,846	352	8,846	352
53,777	53,700	53,777	53,700
442	288	442	288
1,421	1,055	1,421	1,055
2,571	793	2,571	793
16	6	16	6
58,227	55,842	58,227	55,842
	91-Mar-20 RM'000 43,442 1,489 8,846 53,777 442 1,421 2,571 16	ended 31-Mar-20 31-Mar-19 RM'000 RM'000 43,442 32,360 1,489 20,988 8,846 352 53,777 53,700 442 288 1,421 1,055 2,571 793 16 6	ended ended 31-Mar-20 31-Mar-19 31-Mar-20 RM'000 RM'000 RM'000 43,442 32,360 43,442 1,489 20,988 1,489 8,846 352 8,846 53,777 53,700 53,777 442 288 442 1,421 1,055 1,421 2,571 793 2,571 16 6 16

m. Income derived from investment of Islamic Banking funds

	First Quarter ended		Three months ended	
	31-Mar-20	31-Mar-19	31-Mar-20	31-Mar-19
	RM'000	RM'000	RM'000	RM'000
Finance income and hibah				
Financing, advances and others	4,223	3,041	4,223	3,041
Money at call and deposit placements				
with financial institutions	145	1,971	145	1,971
FVOCI securities	863	33	863	33
	5,231	5,045	5,231	5,045
Other operating income				
Trading income	42	27	42	27
Commision income	138	99	138	99
Fee income	241	75	241	75
Others	2	11	2	1
	5,654	5,247	5,654	5,247

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36. ISLAMIC BANKING OPERATIONS (cont'd.) EXPLANATORY NOTES

n. Income derived from investment of Investment Account funds

First Quarter ended		Three months ended	
31-Mar-20 RM'000	31-Mar-19 RM'000	31-Mar-20 RM'000	31-Mar-19 RM'000
3,724	853	3,724	853
532	199	532	199
4,256	1,052	4,256	1,052
	end 31-Mar-20 RM'000 3,724 532	ended 31-Mar-20 31-Mar-19 RM'000 RM'000 3,724 853 532 199	ended end 31-Mar-20 31-Mar-19 31-Mar-20 RM'000 RM'000 RM'000 3,724 853 3,724 532 199 532

o. Income attributable to depositors

	First Quarter ended		Three months ended	
	31-Mar-20 RM'000	31-Mar-19 RM'000	31-Mar-20 RM'000	31-Mar-19 RM'000
Income attributable to depositors from non-mudharabah fund	46,646	52,481	46,646	52,481

p. Income attributable to Investment Account holder

		First Quarter ended		Three months ended	
	31-Mar-20 RM'000	31-Mar-19 RM'000	31-Mar-20 RM'000	31-Mar-19 RM'000	
Income attributable to depositor from mudharabah fund	3,405	841	3,405	841	

(Incorporated in Malaysia)

36. ISLAMIC BANKING OPERATIONS (cont'd.) EXPLANATORY NOTES

q. Allowance for impairment on financing, advances and others and other financial assets

	First Quarter ended		Three months ended	
	31-Mar-20	31-Mar-19	31-Mar-20	31-Mar-19
	RM'000	RM'000	RM'000	RM'000
Allowances for/ (writeback of) impairment on financing, advances and others				
Stage 1 ECL	1,421	(6,095)	1,421	(6,095)
Stage 2 ECL	2,308	(10,524)	2,308	(10,524)
Stage 3 ECL	2,817	779	2,817	779
Recovery from RSIA holder*	(2)	(13)	(2)	(13)
	6,544	(15,853)	6,544	(15,853)
Other financial assets Stage 1 ECL Stage 2 ECL	(13) - (13)	(246)	(13) - (13)	(246) - (246)
Commitment and contingencies Stage 1 ECL Stage 2 ECL Recovery from RSIA holder*	(569) (327) - (896)	(340) (85) - (425)	(569) (327) - (896)	(340) (85) - (425)
Total	5,635	(16,524)	5,635	(16,524)

^{*}The RSIA holder is the Conventional Banking

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36. ISLAMIC BANKING OPERATIONS (cont'd.) EXPLANATORY NOTES

r.	Other operating expenses	First Quarter ended		Three months ended	
		31-Mar-20	31-Mar-19	31-Mar-20	31-Mar-19
		RM'000	RM'000	RM'000	RM'000
	Personnel expenses	625	658	625	658
	Establishment related expenses	627	247	627	247
	Promotion and marketing related expenses	11	45	11	45
	General administrative expenses	5,986	8,192	5,986	8,192
		7,249	9,142	7,249	9,142
	Personnel expenses				
	- Wages, salaries and bonus	505	413	505	413
	- Defined contribution plan	81	66	81	66
	- Other employee benefits	39	179	39	179
		625	658	625	658
	Establishment related expenses				
	- Depreciation of property, plant and equipment	215	60	215	60
	- Repair and maintenance	-	1	-	1
	- Rental of premises	-	-	-	-
	- Information technology costs	194	83	194	83
	- Others	218	103	218	103
		627	247	627	247
	Promotion and marketing related expenses				
	- Advertisement and publicity	11	45	11	45
	General administrative expenses				
	- Fees and commissions paid	111	99	111	99
	- Management fee	5,809	8,031	5,809	8,031
	- Others	66	62	66	62
	•	5,986	8,192	5,986	8,192

(Incorporated in Malaysia)

36. ISLAMIC BANKING OPERATIONS (cont'd.) EXPLANATORY NOTES

s. Commitments and contingencies

The off-balance sheet exposures and their related counterparty credit risk are as follows:

As at 31 March 2020	Principal amount RM'000	Credit equivalent amount RM'000	Risk weighted amount RM'000
Direct credit substitutes	25,021	25,021	32,448
Transaction-related contingent items	54,340	27,505	31,357
Short-term self-liquidating trade-related contingencies	3,823	765	712
Foreign exchange related contracts	3,023	703	712
- less than one year	174,030	4,659	2,203
Undrawn credit facility			
- less than one year	243,932	4,655	2,106
- more than one year	859,869 150,751	592,251	200,290
 unconditionally cancellable Total 	1,511,766	654,856	269,116
As at 31 December 2019	Principal amount RM'000	Credit equivalent amount RM'000	Risk weighted amount RM'000
Direct credit substitutes	11,874	11,874	6,968
Transaction-related contingent items	54,306	27,278	31,581
Short-term self-liquidating trade-related	•	•	,
contingencies	3,259	652	359
Foreign exchange related contracts	450.057	0.077	4.040
- less than one year Undrawn credit facility	153,257	2,277	1,049
- less than one year	212,341	2,119	789
- more than one year	950,177	637,296	210,473
- unconditionally cancellable	212,239	<u> </u>	-
Total	1,597,453	681,496	251,219

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36. ISLAMIC BANKING OPERATIONS (cont'd.) EXPLANATORY NOTES

t. Capital management and capital adequacy

The capital adequacy ratios of Islamic Banking window are computed in accordance with the BNM Capital Adequacy Framework for Islamic Banking (Capital Components) and Basel II - Riskweighted Assets Framework for Islamic Banking.

	31-Mar-20 RM'000	31-Dec-19 RM'000
Common Equity Tier 1 ("CET1")/Tier 1 Capital		
Capital fund	450,000	450,000
Accumulated profit	6,602	6,602
Other reserves	1,219	1,170
Regulatory adjustments applied in		
the calculation of CET1 Capital	(5,654)	(5,698)
Total CET1/Tier 1 Capital	452,167	452,074
Tier 2 Capital Financing loss provision - Surplus eligible provisions over expected losses	14.452	10.072
- Surplus eligible provisions over expected losses - General provisions	14,452 111	12,873 94
Total Tier 2 Capital	14,563	12,967
Total Fiel 2 dapital	14,303	12,301
Total Capital	466,730	465,041
(a) The capital adequacy ratios are as follows:		
	31-Mar-20	31-Dec-19
Before the effects of PSIA		
CET1/Tier 1 Capital	14.329%	16.543%
Total Capital	14.791%	17.018%
After the effects of PSIA		
CET1/Tier 1 Capital	17.111%	20.346%
Total Capital	17.662%	20.930%
	-	

In acordance with BNM's Guidelines on the Investment Account, the credit risk and market risks weighted assets funded by the RSIA which qualify as risk absorbent are excluded from the calculation of capital adequacy ratio. As at 31 March 2020, credit risks related to RSIA assets excluded from the total capital ratio calculation amounted to RM513,038,000 (31 December 2019: RM510,781,000).

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36. ISLAMIC BANKING OPERATIONS (cont'd.) EXPLANATORY NOTES

(b) Analysis of gross risk-weighted assets ("RWA") in the various categories of risk-weights is as follows:

	31-Mar-20 RM'000	31-Dec-19 RM'000
Total RWA for credit risk	2,565,251	2,153,038
Total RWA for market risk	1,936	2,366
Total RWA for operational risk	75,407	66,532
	2,642,594	2,221,936